Le	ecture 110-01	Past 4 F	Dapers
Ethics		Direct Bues	Case Studies
		1 Direct day	
Theory	Applied		
The state of the s	> Probity in		
Ethics > HI (Intro)	Governance - good		exe
Attidude / persuación	-> Transf	Gov perancy + RTI - C	al. CVC, LOKAYUKIA
Aptibude & F. Frindamental values > Emotional Intelligence	- Acco	untability - Lokpe en charter	of 40 miles
> Moral Thinkers.	Social all	dit	
	Whistle	blowing.	. I L
The same to the same of the same of	-> Corporate	governance.	
· " make a	-> Ethics i	h IR (fund)	ng)
more of the secondary	- Case stud	lies. on apor	•
(1) Ethics and Human		Market market	
1) Ethics and Human	Interface:	The or was	h ven

- -> Meaning & concept of values, Ethics, Morals.
- Relationship b/w Values, ethics, morals.
- -> Types of Values / Subjective

 -> Nature of values objective -> Value conflict / management of vc i.e. value conflict
 - -> Deferminants of Values/Ethics.
 - -> Dimensions of Ethics:

VALUES, ETHICS, MORALS: (Basic fundamental Ppls).

1) values:

Values are the ideas or abstract thing which are considered as important from point of view of percon or a group

-) In other words, values are preferences in individual's life

Nature of values:

- -> values can be both Universal as well as pasticular in its
- & Universal Valles -> Love, care, compassion, empathy, honesty. Lialso known as "Core human values".
 - -> There are few values particular in nature -> diff. religion and culture, diff geographical aspects shapes diff Values.

 occidental-western-individualism, orientalism - Eastern-community
 and morals:

Ethics and morals:

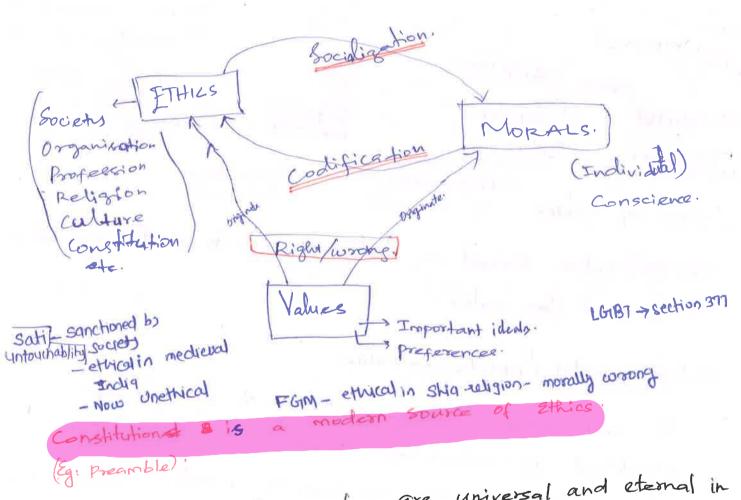
- -> Ethics and Morals are principles of war to right/wrong
- Both help , guiding the behaviour of an individuals towards the desired end value stight buttong as defermined by - Society, culture, constitutional, etc.

religion, Organisation, profession, etc. Ethics is more external

to an individual (imposed on him).

Morals are Ppls of right/wrong based on individual's personal Value System.

Relationship blw Values, Ethics and Morals:



an: Some people believe values are universal and eternal in hature whereas few others believes values are changing wirit time, place and content . Evaluate the statement

by giving exambles.

universal or particular constant or changing values one whether values ore

whether -> universal values = core human values

bove, care, compassion, Truth La thro religious phose Nature of Values, Ethics, Morals: Honesty - thro' organisation - whether or Particular. Values are Universal (Cultural Specifi) Changing & Instruct Maring Const Jain/Budd. tradition efernal -> place - East/west Thinse - untournably (618) changing I g Values as Contents Killing-Self Universal. euthenesia compassion, absolutist Relativist humanity Belativism. Gualius are universal Regressive. Progressive (portstarchy). (Gender Equality) values chargification based on nature of importance that we attach to a particular value. 1) Instrumental / Utilitarian value: The value which acts as a means to an end is Considered as instrumental value. I.O.W: We value something as a means in order to achieve some other higher end (ultimate). Eq: preservation of environment as an instrumental value: inorder to gain the benefits (food, fooder, feel), education - job/money, health -> publicity 2) Intrensic Value: The value which render in itself is called as intrinsic value. eq: Preservation of envt as an intrinsic value: - from Point of view of preservation and nothing else. -> knowledge/wisdom, health-> fitness

Value conflict:

an what do you understand by value conflicts what are potential negative manifestations of value conflicts? How doe you resolve (manage) value conflict.

When one value comes in conflict with another value, then it is considered as 'value conflict'. It may be positive or regative implication.

Patriarchy vs gender equality

Vx Democracy. Monerchy & Dictatorship

Vs Pocialism. Capitaliem (liberty)

Visadition VB modern *

Collectivism Vs Individualism. (caste, Religion, etc)

V Communel Vs Secular

what do y understand by moral policing causes a steep to be taken to resolve it. Moral policing:

One group of people, uphold a particular value; try to impose that value on others.

Ethical issues in Moral policing:

- 1) Lack of value tolerance, value pluralism
- 2) violation of freedom & individual choice
- 3) Means Covergion & Force wrong
- 4) Victimisation of people with inferior value to Majoritarian.

Environment Vs Development Project.

Impartiality | Vs social *

Regionalism Vs Nationalism

Nationalism vs Humanism Universaliem. Cosmopolitism

- Ve Manifestations

- 1) Moral policing
- 2) Discrimitations. in society
- 3) Growing intolerance
- 4) Social tengions

(Vigilante Activism).

-> defathation cases

Tolerance:

It is an attitude of fairness towards one who's viewpoints, Culture, religion, caste, gender, sexual orientation, race, etc is different than that of Yours.

Management of Value conflicts:

- 1) Some values are regressive, when comparing progressive value; in that case the State Should act to protect/maintaining the progressive value; by making legislations/implementation/penalisation.

 Eg: Patriarchy Saharippala Verdict, Triple Talag verdict, IPC 377, etc.
- 2) Some Value Conflicts are inevitable and values can coexist; in that case -> By enhancing Valuepluralism/multiculturalism by upholding Tolerance in the Society. Eg: Secular, communal per

When Values being considered as though rather than (Inferior or superior)
Preference, thereenist the fringe groups -> absolutism/
Fundamentalism/Entremism/Radicalism.

Intolerance becomes more evident among them.

Conflicts b/w Ethics and Morality:

Ethics - more enternal to individual & conflicts are inevitable

Moral - more individual

- -> When a person joins an organization profession a formal head.

 Should follow the Code of ethics formed by them, irrespective

 Of his own sort of moral values.
 - in most times. But Professional ethics Shot come apart, than
 - Eg: Doctor helping/an anti-social person [Medical ethics will comes first]

 Defence lawyer protecting a coinninal.
 - This doesn't means that anything that happening in the Organization cannot be challenged in One can raise voice against wrong doing / misconduct happening.

 Eg: corruption, Red Tapism, Black money dealing Can be chellenged.

 (money Laundering).

Professional Vs Moral (PVt).
thics

vcc why vcc?

- some of the personal laws are not in sink with modern

liberal values

L coomen

Discrimination between men & coomen things which are personal laws cannot suffly the things which are unjustificied in contemporary times.

Role of family in shaping a value System:

- -> Family is the one of the important agent of Socialization.
- Infact, family is the first agent of Socialization. It is also being said, family is the first school and the parents are first teachers.
- -> the significance of family in the process of socialization

 18 immense as there is a emotional investment during the

 Value inculcation. (informal agent of socialization).
- The values imbibed by family are the strong, intense and longlasting. Also family and school have influence on individual, since the formative of stage of life.
- Some of the common values being imbibed thro' the family are love, care, empathy, compassion, tolerance, humility, respect for elders, etc;

respect for elders, etc;		Size & composition of the family
Joint family	Muclear family	Size & composition of the Imbibed. Ly diff traits/values to be imbibed.
-collective values Shared values - Traditional onservative - Patriarchical	Individualistic Values. - Modern Jurban educated - Gender equality: - Aspirational	
- Cohesion	Values.	

- -> School is the first formal agent for Socialization.
- lignificance of School in Shaping the value is immense on the Sx' influence of School starts from the formative stage of life.
- Some of the common values imbibed to the school are Value of equality, impartiality, objectivity, value of mexit, respect for elders, Discipline, etc.
- -> School Values imbibed thro' school and depends upon Curricular activities/content of education, Extracurricular activities,

	7 1	collegues , etc.
Envisonment. Cerricular	Entra Curricular	Environment '
Traditional secular congervate scientific communal religious.	Sportsmanship Teamspiritt leadership qualities hardwork Commitment Discipline	- friendship Hove/care - Discipline - tolerance - Mindfullness
	No.	

Religion:

an: Critically evaluate the vote of religion as a source of ethics / shaping the human values.

ani It is being said that the religion is ethics and ethics of entition, Emplain with Enamples. - absolutism

Qu: Discuss the relaship b/w religion and ethics.

Peer group / Neighbours:

-> peer group has influence wirt shaping one's value System, determining one's like and professional goals.

Mass Media:

- -> Media is the fourth pillar of democracy. The role of media is instrumental in imbibing the democratic values that political education, Creating awareness; Equality, etc Political values - Secular, Constitutionalism, leadership, Liberty social values - gender justice, social justice, phyralism, Tolerance, etc.
- -> Different phenomenon for decreasing trend in media. TRP Point - Comporatization of Media. - Headia became means for profit earning.
 - Sensatingation of News items. Instigating masses word negative
 [Yellow Journalism]
 Paid News: Objectivity & impartiality of news items decreases.

 - Fake News Spreading unauthenthe/wrong info for the motive of cauxing benkions in the society.
- Commodification of weaker seans -> Women, socially & Economically

 Ethical Journalism ppl for economic
 benefits.

- Objectivity & impartiality
- Descent representation
- Respecting privacy, national security.

Cinemay-

- -rec'hed every nook & comes of the country
- Even illiterate con understand
- people across religion watch it.

Idols & Inspiring figures in Life:

In Identify personalities who have influenced your life. Identify different values of these personalities that have influenced you and also write how this values have helped you in your personal life. Civil servants (administration S. R. Shankoun Dalit upliftment, Personality 2 - Social reformers. I. N. Seihan I Political figures. electoral reforms, impartiality E. Sharerdhoughty Metroman of India Police reforms - s.c. directives Prrakash singhmajala TSR subramaniyam - education level. Glandhi, K. satyouthi Teresa

2) Organisational Professional Effice: Code of -Ethics -> Aspirations - needed to be upholded. -> General ethical principles which | Specific rules of conduct help in maintaining the Ethical) desirable behaviour in a Particular organization. Eq: Objectivity, lonesty, integrify Compassion, empathy, GE.

Gender equality

Notan Committee Yecc -> ARC II - reccommendations.

-> Set of Values need to be imbibed by a person employed (thro' training).

code of conduct -> Expectations - should be be upholded

in the form of do's & don'ts which help in maintaining the desirable behaviour in an organisation.

Baba Amte

Egi AISCR, code of central civil cervices

Miservices Conduct (central civil cervices

Rules.

(Conduct) Rules. -> Set of rules should be followed by a person, usho is employed in an organisation.

Thro hursh approach)

[little enforcement on ground level representation programmes Need 4 training . more accountability

3) National Level:

cultural entity

political entity

Nation

-> Psycological Cultural

-> Nation involves the feeling of

Oneness Junity; based on

Common's features (Commonality).

1. Religion, Race, Language, Culture

Common History, etc.

-> Common things -> Constitution, national flag, Anthem, Song, etc.

Patriotism Love for nation. (Ave).

Hatored against Others (-ve).

state.

Political term

1. Territory - defined

2. population

3. Soverignity

4 Recognized government

India- a nation in making -nation building institutions process is goingon - many issues - Naga , kenhmir cricket * Nation but not state

- kcudistan

- Palestin

- Tibet

Ethics is the source of laws sometime laws acts as source for modifying regressive ethical

ARC - 4th report - ethics in governmence; can be oright or wrong action based on intentions i.e. and Discuss the relationship b/w Ethics and Law. of action

Ethics - Principles of Right Iwrong - Good/inoral society. Ly Vague

Law - Codified ppls of R/w, which are backed by enforcement merchanism

Both house same aim cend)

- Law making Ethics more Objectively. (continiuty).

- Both ensuring good behaviour. But ethics thro guidelines and laure this punishment (endiame; means diff). Bad laws &

Eg: manual scavenging Act, child Labour Act, etc.

Eft AFSPA, civil Disobedience

unethical + illegal Some times law will help to modernise rethical values - Es: Cali extravely Dimensions of Ethics: / Normative theories of Ethics:

There is not a single basis for determining with sight & wrong. That different basis of determination is called as Dimensions of Ethics!

These are the "Normative theories of Ethics". - try to answer I" what ought to be / what should be"? -> concern.

and rasplet outcome | consequence

Teles means desting or purpose 1) Consequential Ethics: / Teleological ethics:

Right + wrong of an action is determined on the basis of end result/outcome/consequence. If the end result is good, then the action will be considered as Ethically right action and

A means not addressed. (no matter, the way adopted to achieve it).

Egi Utilitarians philosophy of Jermy Blantham.

1. Utilitarianism: concept by Bentham.

It is Ace to Bentham, Giteria for ethical evaluation of an action or policy is "Greatest Happiness of Greatest Number". This means that happiness of Greater number should be the criteria for determining the worth of

SEZ _____ displacement any action. es -> This Criteria is justified even when the minorities were not in dis advantage. -> Happiness for Benthem, is determined on the Laris of Utility Of a thing. Otility inturn is baged on two conteriors ie, Pain and Pleasure. Anything that reduces pain and increasing pleasure has an utility. 18 (Narrow & materialistic value). For Benthem happiness differ only in quantity & not in quality. He said "pushpin is same as Poetry". community Criticism: to respect individual right ownership

Criticism: Not purible to materialistic happiness of minority

He justified happiness of larger numbers, even at the cost of desadvantage to few. -> The notion of happiness has a materialistic ordentation; as the happiness is a function of utility which inturn is a function of Pain and pleasure. Quality of happiness has hot given primacy in the notion of happiness. carlodge called it as Pigs Philosophy? 2. J.S. Mills: - Modification to Utilitarianism Qualitative Utilitarianisms
4 1st philosopher to talk about liberty of individuals -> According to J.S. Will, the Criteria Greatest happiness of Greatest humber 1 is justified so long as, it does not takeausy anyone's freedom. Freedom and liberty are priceless value of human beings and we need to uphold them in all the tituations. (freedom is inalienable right of men).

For Bentler J.s. Mill, Quality of happiness is equally impostant as that of Quantify. He said " It is better

to be Socrates dissatisfied than fool satisfied".
How means men of wisdom.

Other term to utiliterianism.

- welfare of all

- Larger public interest

- Greater Good.

Means

Misture

Action

Action

Action

Missolut

Collective

happiness

Consequential

Ethics.

2 De-ontological Ethics/Duty-based/ Kantian Ethics!

Strical evaluation of an action depends on the means.

(duty) and not on the basis of end caesult)

Eg. S Immanuel Kant's Conkept of Categorical Imperative.

1) Categorical Imperative Concept: (Absolute & unconditional necessity).

- Acc. to Kant, we shall always uphold dignify of every individual.

 Any action can be evaluated on the basis of dignify of individual, interder to determine, whether if the action is ethically right/wrong.
- Kant calls dignity of individual has categorical imperative. Categorical imperative is unconditional, absolute necessity. This is to say dignity of individual is absolute requirement and it cannot be compromised in any situation.

-> For Kant, "Every individual shot be considered as end in himself and no individual shot be considered as means to slavery - exploitation of slaves - slave as means master's pleasure of Immanuel Kant principles in Contemporary Indian Application

Society:

Manual Scavenging, child labour, women's emploitation, problem Bros Human trafficking; Clinical trials on poor, Emploitation of workers, tubal displacement, untouchablity modern life - man - cog in the wheel

2. Mahatma Gardhi

- He also emphasised on means. Acc. to him, means Shot be equally good as that of end. He believed in "essential Continuity b/w means and ends! (As you sow, so you reap).

3. Philosophy of Nishkam Karma+ Gita

It is the philosophy of Selfless duty. Without expecting the fruits, you shed do your duty.

3) Virtue Ethics: Virtue - good desirable quality

-> who is performing action is Vice - bad / undesirable "

-> thofue ethics tocuses on building the moval character) of a person by inculcating virtues, i.e., degirable qualities (love, Care, Companion

tolerance, humanism) and by eliminating vices. i.e, undesirable

qualifies (arger, foar, jealousy, etc).

-> our of virtue ethics- to cultivate moral beings (making people more moral)

1) Socrates:

knowledge its virtue.

Plato ne world cup jeeTa

Plato:

Plato:

Plato ne world cup

basic

Talking of A cardinal virtues - every person shd posses

to become to become moral.

Wisdom (Psudence) - 45 previo

2. Courage (fortitude) - V Gornvolv

3. Temperance (self restain) - Mostoot Life & v

4. Justice (fairness).

3) Aristotle:

Golden mean is a virtue.

Golden mean principle.

- Here the mean is middle path. One shd avoid the

entremes in life.

Similar ideas resonates in the photosophy of Buddhism by Gautama Buddha (Astanga Marga) - Eight Foldpath to found middle path

> Moral education is actually application of Virtue ethics.

La Constitutional values palso belongs to virtue ethics.

A Rights based Ethics: (bringing more objectivity to Ethics). -> The Efficial evaluation is judged on the basis of rights. Any action that violates sights of an individual or a group would be considered as unethical action and vice versa-- What are rights?. Air Rights are the reasonable claims and entitlements as enjoyed by individual or group of individuals, accepted to the society, recognized and enforced by state. Different Classification of Rights: 2) Depending upon aspert/sphare. 1) Based on Nature and Source of Right | Human Right - weitten Political Rights Natural Right - Not written, not recognized Socio-economic rights Religious & Cultural sights. Fundamental Right Constitutional Right. 3) Rights for vulnatable sections: Legal Right of society: Women Rights Universal declaration of child rights SC/ST/OBC's rights. Human Rights (1948) Minorities - linguistic/ Religious UNSC, Governmental Protector. Right's of Sentor Ofigens. PWD/Differently abled. Post Fruth - Objective e LGBT community Right. facts are less influential in shaping Public opinion than appeals to emotion and personal es - Donald Trump on Climate change, Breath belief. belief. Emotional appeal I has become foremost impostant that the

facts and Truth. - because of favour

Touth - secondary

appear - primary

Justice :

(fairness).

Culpable - intention of killing.
Non-culpable - No intention of killing

Justice

Coine & Criminality

O Retributive Justice

@ Reformative

3 Deterence theory of

@ Compensatory Justice

Distributive Justice.

Redistributive justice | SOCIO-Economic reg-taxation, subsidy Justice (focus of attention on abstribution of resources (Commongood)]

- Criteria for distribution.

I) Crime & Criminality:

1) Retributive Justice: (Reciprocity:

Reciprocity Bad - Penalty.

of crime and nothing else.

a) Proportionate Principle -> Punishment shall correspond to degree of crime. (Min to max).

b) No expost facto legislation -> Law prevailing aloning the commission of crime only apply.

C) No double jeopardy - Poiss Bunishment for the same offence twice.

[Dracorian laws]

-> Misuge of power, political vendatta, ushilms & fancing objectives, improper investigation process, etc -> need to be reformed. Also undertrials; altrocities in Jail, etc.

2) Reformative Justice:

-> Justice is done by reforming the criminal thro' psycological Counselling, vocational activities, meditation, moral tom and ethical training and other constructive activities, social sewice, surender policy, Twente homes

"Eye for an Eye, makes the world blind" - Viscious Cycle

Hate the crime, not the (sinner)

Gardlis. woods.

Sometimes incentivise the crime; hence reformative Justice must compliment the gretsibutive justice.

3 Deterence theory of Justice!

Deterence means creation of fear or terror which help in preventing the crime from happening.

-> strong deterence is created, when country has stringent laws and also there is an effective implementation of those laws.

Name Calling Name Sharring - tool by media. -> Publicity to something who was a thrown media. late Justice - failure of Investigative New too Movement Public order maintenance -> Implementation of law -> Police reforms (Separation of law + Order from Investigation, since burden

and also required professional skille).

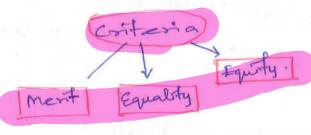
-> Deterence simply creates a fear of law; but not incultating any violates on human; regid to prevention of Crime. (Good values to be imbibed - virtue ethics).

4) Compensatory Justice!

-> Justice is done by compancating the Victim thro' financial or material benefits (money, job, means of livelihood)

I) Distributive Justice:

-> The distributive justice: ? Here the question is what Criteria shal be used for the distribution of resources amongst the people.



-) Merit - one usho is meritorious and capable the get the more rewards as compared to those who are less meritorious.

- This principle ignores the Socio-economic position of a Person in the avenue of distribution. Caste discrimination,

- A Provider to compensate for the historic injustices and Socio-economic Situation - there has to be an concern.
- Although ment is a good contenia, as it promote efficiency and productivity of the system; it ignores "original position of different inviduals in society".

Equality involves distribution of resources Equality: -> equally to all, without any due consideration for metrit or Socio-economic Stortus. eg- Pynishment in Equality is suitable in political status. one person, one vote

- Distribution of resources is done on the basis of need. The need Feels is the function of socio-economic condition of different people in society.
- -> Distribution on the basis of Equity would mean the poor and Vulnerable would get more resources as compared to
- A) This system of distribution will help in reducing glaving inequalities prevailing in society. Curbing, inequalities is one of the most important objective of any gort.
- -> This equity criteria get reflected into different Govi's measures and policies (Policy of Positive/protective discrimination).

principle of Equalify Egalitarianism Affirmative action Socio economic Justice Positive discrimination Profective 11

=> Characteristics of Welfare State.

ani "It is unjust to treat equals unequally unequals equally"-Discuss.

(Berchmark theory of 1) John Rawls: - Theory of Justice: Justice).

" I DONNO, MY STATUS -> VEIL Original position _ Don't know - may be uch/ poor/ low coste Veil of ignorance of your status in

"This theory is given by "normal mind, when one donot abt what will be his passion in justice.".

3 principles: of Justice (Locical order).

- 1) Liberty of all.
- 2) Equality of oppuraturity to all.
- 3) Difference principle.

Difference principles

Difference ppl means people can be differentiated in the society, so that, such differentiation will lead to benefit for the least previlaged section of the Society.

2) Amartya Sen:

outique - detailed analysis

Amartya sen has taken foreward the ideas of it.

Justice by taking cues from John Raus's theory of

Justice.

The has the justice with the empowerment i.e; the

real justice is about empowering the people. He recommended the State policies in this direction following. his ideas, Indian state has invested in Social (Investment, Infustructure)

Al Education, Employment, Skill development, Health facilities)

Final conclusion: Balancing act -> constitution & Sc Judgement

Balancing act -> constitution & Sc Judgement

Balancing act -> constitution & Sc Judgement

Final conclusion: Balancing act -> constitution & Sc Judgement

Final conclusion: Balancing act -> constitution & Sc Judgement

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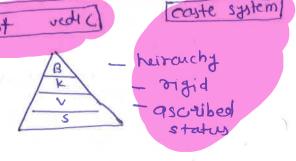
Balancing both the quality & Efficiency of administration

(Ment) and to compensate for glaving inequalifies (equify);

taken into Consideration.

[Post vedic] [Post vedic]

Varna system	vedic
based on occupation, (B) No Newachy	(9) (V)



Environmental Ethics:

Growth -> Development -> Sustainable development.

Development: Growth: Economic + Social Gord or equity parameters -> Economic HDI - Health (125+) taken into account. Education GDP - D1st. -> Qualifative. -> Quantitative

- Growth is not redistributed among the factors of Production belong to all Strata.

-> Cry for development lead to destruction of Environment; hence We have now golopited Subfairable Development. Sustainable Economy (31) Economy (3E's ->

Equity (social) Ecology).

Sustainable Development:

It is the development that meets the needs of present generation, without compromising the ability of future generation, to meet their respective needs.

Sustainable development calls for judicious use of natural resources (optimum) and it is against mindless emploitation of natural resources.

- Aced and Greed principle is inherent in the Idea of Sustainable development 'Since greed will lead to mindless exploitation and need will be related to perpendicular optimum use of resources. Gandhi's Quote => "The Earth has Sufficient resources for the need of man, but not for the greed" - wrotein India -) Adopting minimalistic approach would be better replacement to Consumeristic materialistic way of Mts. On! Dissecuss some of the policies and measures, where the development and environment principles/dimensions go hand in hand. Organic farming On: Casestudy -2012: Ong. (BEE-5 stor) GRIHA Rating Afterestation -> campa fund [NAPC] National solar mission Namami Gange ISA
Arth Ganga
BS norms Water Harvesting.

Development + Environmental concern:

Development + Environmental concern:

Renewable energy.

3R' principle -> Reduce/Recycle/Reuse: [Concept of Grader Economy];
[Industry] ZERO DEFECT,
ZERO EFFECT!

3) Agro - Sustainable Agri - micro irrigation, Z ZENF Organic farming / pest free / integrated nutrient management.

Agriculture As for climatic Jonation Agro-ecological forming.

(A) EIA A Mandated; Social Impact Assesment @ NGT;

6) Corporate (CSR)

Social
Resp.
7) NAPCC.

Indian Habital Centre - Lodhi Garden

FEMININE ETHICS:

Ni hilism — questioning everything of es - why state is theire? Existentialism

sex I gender biological construct

teminism:

It is an idealogy which focuses on upliffment of women . The essential features of feminism are focus on ending the gender discrimination on one land and empowering the women to bring them at par with male counterpart on plato + also a feminist - talked about communism marriage.

The other. Is modern feminist marriage. Historically, we study 3 waves of feminism: (3D of Feminism:

feminist mut for 1) first wave => political rights of women

(Suffrogate Mut) J.S. Mill -> 1st feminist favour leader to support for voting rights.

2) and wave -> Socio-Economic rights.

(equal wage for equal work, conquited ent for at

working place

Working Place

Working Place

Working Place

The third -> Dual Livedon Late - less eignificant work. - Dual burden - both office & domestic activities. - Pink collowation

3 3rd wave => Radical wave of Feminism. (Patriarchy).

-> Just financial & political rights with not substantially I hange the situation, unless + untill "Patroiarchical mindset" of the society that be changed.

abolishing -> institutions like family maniage

Patriarchical mindret of male domination grows thro the institutions like family and marriages and Hence radical approach of abolition of such institutions get highpitch in this phase.

Feminine Ethics:

Theire are certain attributes | qualifies - related to women -love, care, commitment; Emotions & feelings, etc. Colinberg Husband Carol Giligan: Eco-feminism - Degradation of I Environment is intrinsically taken opinion related to with Emploitation Musculine Ethics. steal toolike arrest Emotional aspects. -> These attributes are imbited -> logical and to socio cultural process, they Yeason based feeling of love compassion Can be gender newbral and - Rules, regulation L) Broader decision can be imbibed by make (society) 7 agression for the family. Counterports also - (inorder I may lead to to prevent the violence) Care Ethics: Care Ethics Imbibing values like care, - all the ad Contemporary developments compassion, empatry etc got replaced by > In contemporary times, the feminine ethics the word -> care ethics. Care ethics is nothing but; all the all the attributes that exclusively to ferninine nature; need to be brought are related to ferninine nature; in general day to day life in order to take problems in considerate manner. (1.e); war situation, conflict resolution situation, developing MWLR -> Abortion, Clinical tests

the compassion.

MR LW - Doctor help/treating a Criminal (In) Discuss the situation where you are legally right and morally wrong and vice versa.

Ethical Dilemma:

an what do you understand by Ethical Bitemma. Discuss different types of ED's faced by Civil sexuants. Also discuss the steps to regoive ED.

Third dilemma is the situation where the person has to choose blu two options, right/wrong or two or two rights.

- Different types of EDs are as follows:

Conjoint Right Vs Right Dillmine. Dilemma Personal (cost) coust Dilemma Public -> Personal cost Dilemma is one, where public interest comes Personal Cost Dilemma: in conflict with personal interest. Money (Money any -> Diff types of personal interest are - Gift (kind). favour to family + Benefits whatever reason; you've related with * Need Not Supposed to Service conditions. work in a personal interest (Promotion, transfer, good posting, Rewards). * No matter, however it may ethically sounds to be good interest purpose to use public for private interest purpose.

Values => Honesty + Integrity, selfleseness, Coedibility, of the

Office, impartiality, Dedication to public service, etc.

Right Vx Right Dilemma:

It to the one wherein two desirable things comes in Conflict with each other. "Two things are both in the larger public interest, but in a given situation, they comes in conflict with each other and one requires to choose One among them".

Eg, O objectivity comes in conflict with Empathy & compassion, es a Expelling enchroadrey (slym dwellers) Development Vs Environmental values of sop - sustainable Dev.

- 3 Organisational vs Public 3- whistle blower's interest 3- whistle blower's

Ways!

- Balancing the both thing and try to apply it.
- Choosing anyone and justify it and also try to give the importance of other thing and give an alternative to meet the other one also

Conjoint Dilemma:

07 2 in Single case. Combination of More Relative recount ment Ar Br C 70 your own 1 among 4 women Backward other schemes - widow pension, to school sending ehildren

- Dileromas faced by whistleblower
- Political pressure
- Conflict of Interest.
- Public Interest Vs Personal interest.

Resolving the Ethical Dilemma:

- 1) steps to revolve . ED:
- @ Points to be remembered while revolving EDis.

Steps in resolving Dilammas.

- 1) Identify different ethical lieues or oliff. ethical dimensions Of the case (As maxi as possible). (Adopt stakeholder approach).
- 3 Identify all possible alternatives for resolving the EDs.
- 3 Evaluating merit & Demiarit of each alternative separately-
- After Evaluating the possibilities; choosing the best course of action, providing the due justification for the same.

Points to be remembered while resolving Dilemmas.

1 what is constitutional or legal position of the case (Rule of Law).

- (2) Administrative Ethics angle: Code of Conduct. (ARC's II rece. Nolan Committee rec) code of Conduct. integrity, impartiality
- 3) Diff. dimensions of ethics shot be taken into Consideration.

 care ethics, environmental ethics, consequential, virtue ethics
- Personally think abt the whole ethical issue.
- 3 what is the impact of decision on Stakeholders.

Personal values Vs Professional Ethics.

Solving the Ethical Dilumnar.

- 1) Accountability. to administration:
- 2) Rule of law -> Ppl of legatify.
- 3) Professional integrity. -> Inherent values.
- 4) Responsiveness to society.

Case 1: Ramanujam shartri is the Defence Secretary. He is in his fag end of his career. He is the man of integrity.

He had 2 sons; One died in recent accident and another is bootemplating to move out of country for higher Studies. He wants get to take admission thro' Management Quota: 80, Here is the situation of Financial crunch.

-> There is a defence deal is pending and the country is In need of urgent procurement. A World class company approaching him to push the deal in favour of them and promised to resolve the the financial situation

i) Identify the thical lessues of the case.

ii) Write your course of action with due justification. Rebusal abujous personal
interested
eg - Def company
owned by your relative

i) Ethical Issues:

Rublic Interest. Personal interest comes in Conflict with personal light of give some explaination (give some explaination). As the Defence Societary, he should uphold highest integrity inorder to Safegourd the larger public interest and also his professional conduct of his office.

2) Deal is pending and country is in need of arms. Dillemma is speedy disposal of Procurement or maintain transparency in the merit and process of deal.

against integuty, against conscience 3) Offer of Bribe - illegitimate approach by a company for pushing the deal for their Commercial interest.

(lobbying with Defence seg).

There' Shd be proper message | be sent to the company;

to bring deterence in their

Course of Action:

- Ethical Ditemma: As a Defence Secy, I will keep both the the Hings seperately and I'll not use the public office the things seperately and I'll not use the public office for the private gains. This will dilute the integrity for the private gains the office.

 and Credibility of the office.

 would bank contract use of public office for private gain
- 2) Public Intexest: Exhaustive 3 _ Objectivity and Report Impostiality

Reccommed the deal to the govt.

- 3) Complaining the wrongdoing: -> Recommending Reporting the authority about the approach of bribe and recommending the Govt to take actions like, warring / blacklisting, etc. Since, the matter is the sense action in perence sector.
 - Inorder to created precedence for future, some sort

 of action against the bribe that has been offered

 Thro' complaint.

 (9) Son's education edu. 1091,
 motivating son to style

APPROATH TO CASE STUDIES ar John V. (1) var je 1) Reportition > other case studies - 10 - 2 - 17 2) Strick word limit 3) Time -12 mins 4) No clear demarcations regyd - Intro conc. 5) 3 80 lns from both p.o.v. (6) 1, 2, 3. then arrange it in the rational manner 1/2,3,415 -> Good arguments for both tres -> -Ves. other major stakeholder.

Small ALV-III 6) Dimensions: - Party 2. Small stakeholder. 7) Points wise / Paragraph. 19n >3 8) Always follow "Rule of Law". Recent happening based. Case studies. 1) More incline towards public interest. - Election (RAN 125) -> Stakeholder Approach: - Society. - Micode of Conduct. - Mob violences. You/Individual. Time frame Approach - Immediated action (Short term) Perspectives - moral Long term actions. Dimensions. - Personal Vs Professional ethics - Child issues. - Women ignes - Caste & Communal - Mob violences. Polletor Pay Principle Dillemmar Ethics Vs Law

> Biology

Environment:

case study - II women manager - Mother III - leave over- still mother not recovered - late coming - efficiency i - work load on other colleagues - one colleague said misogynit remark.

You are HR of wompany. what will you do?

> I Ethical dilemmas - (Mother care us organization values efficiency, work load on other collegues, meeting togets

- family ethics vs work responsibility

- misogynist remark by colleague

check for home [- Injudance, common mutually officed - shifting solution - involving - transfer of world (temporary) colleague also colleague also - explaining him the situation - explaining him the situation - confidence building to lady - ander sensitiation seminar - follow code of conduct and code of - follow code of conduct and code of

ethics.

A 6 yr boy Steeling from a shop too his food, Since he didn't take anything for part 2 days. You're noticing that. What will be your action? give alternatives and enamine them?

Ethical issues:

- 1) Stealing means is woong. -> Incentivise him to steal in future also
- Question of 2) Stullion of? - He is begger; also he? the book I didn't have any food for the book I days. Survival right to life vs breach of law

Different options / Alternatives:

- 1 IGNORE Merit No interference into any situations. Denot = Silence + ignorance - will set wrong example.
- Merit helping boy Kind act; empathy writ inform Shopkeeper Dement - It will incentivise him; not taking any action on any action on steading temporary solution only.
- means wrong shd be punished. 3) Inform the Shopkoper & Land 3 Let him take action _ penent - circumstances ignored; no engaty. Alternative means of wellbad

taken in fatures

if he continues.

- @ Proactive Intervention: Lecture. Immediate Relief / Stealing - Requesting Shopkeeper! - Teach him to not to steal; that is, - paying from pocket not an good/mont - Action would be 1
 - Contacting NGOs to help him to lamprous lis situation. - small investment tor
 - him; by collecting from community.

INDIAN THINKERS: thinkers Social Reformers & pistfual scholar Religious moral -> Rabindsonath Philosophies. - MK Gandhi Tagore - BR Ambedkar - Hindu moral philosophes - Swami - Buddhist Vivekanandle - Aughosh.

1) Hirdu Moral Philosopies:

--- Deeds + Action oriented / Duty-work.

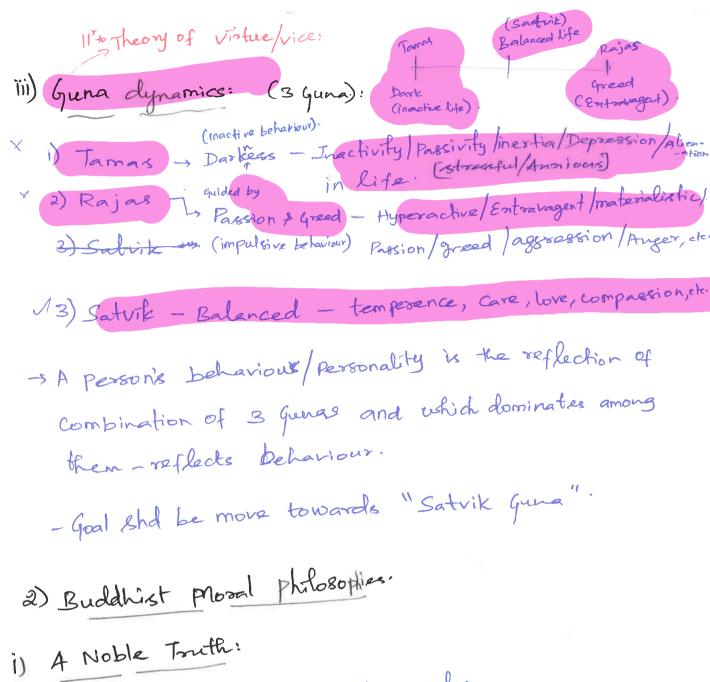
a) Nishkam Karma. -> Selfless work Do your duties, in selfless manner

(End based)

Do your duties and empect some benefit y utility fruits/results"

-> Bagavat Gita teaches 'Nishkam Karma' Shol be the Philosophy/way of life, but not 'Sakam Karma's

1) Dharma - Rightoous duty. (Duty) = coe } society. ii) 4 Purushartha: 2) Artha - (Money) - Material Satisfaction. {western 3) Kama = (Desire) - Sensuaus happiness) 4) Moksh - (Salvation) - Spiritual Happiness.



- 1) there is suffering in human life.
- 2) The market for Degise is the cause of Suffering.
- 3) Solution to get out of Suffering, is "Controlling the desires" (greed).
- 4) Way to get out of Suffering is "Aslangamarga/ 8 fold path/middle path".

- 1) Right understanding -> Understanding the 4 abovementioned
- 8) Right aspirations -> After understanding, aspire for get vid out of Degire.

(3) Right Heach -> Truthfullness

4) Right Action -> Honest actions.

- (x) Right livelihood -> Good means of livelihood. (No commupt actions - Income)
- 6) Right Efforts -> Good actions, what you aspine.
- 7) Right mindafullness -> Concioueness/Being abert/ Being Rationale.
- 8) Right Concentration -> Meditation.

5 Dont's.

5 Things to be avoided:

de (1) No causing injury/harm to anyone - Non-violence - Peace-love, brothwheed

2) No lie -> Touthfulness/Honesty/Integrity.

- No Steal -> Right ways of livelihood / Chanty/philantrophy.
- (4) No consumption of Intercicants (Alcohol, days, etc).
- > Right control/mindfullness. (15) No sexual mis conduct

L) fidelity/loyalty/commitment

Dynamic evolution of Ethical/moral teachings.

).
).

Indian Thinkers:

1 Mahatma Gandhi:

-> Constructive programme -> saty a - touthfullness (controlly) of Gandhi (gandhi as social reformer). -> Swarajya & Ramsajya. - Gandhi's talisman. 3 Saty agraha - Experiment/practice. -> Principle of 'means & end'. Josins of Gandhi. -> Principle of 'need + gread' -> Tolerance.

Not simply as idea/philosophy of Satya & Alimsa; he brought up the tool of "Sayagraha" into action; to achieve his goals. (Not only preached the Principle, but followed and practised).

Satyagraha

-) It is the practical method adopted by Gandhi inorder to achieve the final goals. Satyagraha methods are essentially non-violent methods.

It involves moral appeal to the moral congrence of the every! The word Satyagraha is the combination of awards 'Satya' means 'Fruth' and 'Agraha' means explanters "adherence to Truth relentlessly", So Sayonche Means that "Relentlessly pursing the truth till the time you get it". It requires moral strength to use the tooks of Setyagona.

A Examples and different took of Satyagraha (methods) are peaceful protest, fasting/hunger strike, Picketing/ demonstration, Non-Copperation, Civil Disobsolience.

-> World appeal of Satyagraha:

Significance:

Salyagaha is the method of achieving Justice through non-violent: It found world appeal also; (Global influences).

- Marfin Luther King's Civil Pights Movement (CRM)
- Nelson Mandela's African National Movement. (ANM)
- Aung San Syuki Democratic movement in Myanmar.
- Dalailama's movement.
- Lesh Walesa's Solidarity movement in Poland. (workers movement)
- Arab Spring Democratic movement in countries of Tunisia, Libya, Egypt, etc.

Indian Examples

- Tribal movements Irom sharmila, Chipleo, Appiko,
- Narmada Bacho Andolan.
- Anna Hazarae Movement
- Many Democratic processions, etc.

Principle of means & End:

End Justify Geneans

- once you achieved the end, the means you followed also justified;

- This School of thought! is represented by live

- Kaulitya - Sam, Damy Dardy Behdha be

- Machevalli

Means equally important as end

Adoptive -> Immoral means won't justify to achieve end there shed be essential continuity blw the means & end.

-> Mahatma Gandhi

-> Rep by Immenuel Kent.

Principle of Need & Greed:

NRad

- Environment - Judicious use

Material Benefits. - accomplian - Satisfaction with

what you earn (Containment)

Greed

Emploifine use of

YESDUYCES " Driven by gread - materialism, Consumerism, (corruption) 3.

scope for corruption.

- Misue of Power - immoral

means to grab power

Use power legitimately.

- Superior news / Domination / Anger, etc.

cocial - Relnship

- Kind to all; love all

Tolerance:

- of fairness towards other's viewpoints. Attitude
- He emphasized much on cultural and religious tolerance.

Swaraj: (self sule). [- No concentration of Power.]

* Decentralisation of power

Every Person is Capable of ruling, and no need for an enternal authority to rule on him".

- Article 40 of DPSP Ghandian philosophy.
- 73rd & 74th CAA PRIS on the vision of Swaraj.
- A Real empowerment of is participation of people in decision making process - can be achieved only thro' Democratic decentralisation. (favour of direct democracy).
 - * Ramrajya Ideal Vision of Good governance; (Prosperous, equality, Egalifarian Society). > State shal work for the welfare of People.

- No Police (No primed forces. - people will work for the people.

(x) Constructive programme of Gandhi :

[gandhian socialism | gandhi ast a social reformer]

As Struggle-Truce-Struggle method.

-> Resolve the social evile/problems, so that it will worthy of Independence, when Britishers leave

involve in const

Reasons for Constructive programme:

- i) Mass movement; therefore pause is regd:
- 2) To resolve internal problems Conflicts.
- 3) Unification of the Society against the colonial rules. make our movement strong:

Components:

1) Hindu - Muslim unity (Religious tolevance) - NCM - Khilafal mevennent

caste 2) Abolition of Untouchabitity - (Harrijan Campaign).

gender 3) Women empowement - womens in the fold of freedom struggle.

(4) Sarvadaya / Anty odaya - Richtoor divide.

5) Self sufficiency of villages (swadoshi component) by Promoting alternative for foreign Products Whad, village industries

- 11er in the lines of Buddhist philosophy. 6) Ban on Liquor - Cleanliness / Tollets building, etc. 7) Santation

Gardhi's Palisman:

"Whenever you are in doubt or when the self becomes too much with you, apply the following test!

Recall the face of the poorest and the weakest mans: whom you may have seen and ask yourself; if he step you contemplate is going to be any use to him; Will he gain anything by if?

7 social rins: - (x - without Ethics/movality).

- 1) Knowledge without character (Aptitude who Attitude).
- 2) Politics without principles.
- 3) Wealth without work
- 4) pleasure without conscience.
- 5) commerce without morality.
- 6) Science without Humanify.
- 7) Worship without sacrifice.

an: Politics Cannot go Land in Land with Ethics: Discuss.

-> politics => Ast of management of power/authority too larger

1st para => Politics is not going hand in hand with Ethics. Problem 8 in the Bociety. Politics &- Ethics & Malgort Ethics of Politics > Good

Polities - Ethics: . rods

- gaining power for self interest (Muster of power - corruption

- Criminalisation of Politics. Jection - Nepolism

- Communal Politics. - Vote bank politics.

Eg: Woold History

- Crony capitalism. > Politics + Ethics: Politics can go & Shot go along with Ethics.

- social justice

- Equitable distribution of

- Larger Public Welfare.

- Use of Power in the public :

- favouritism.

- Judicions use of power

- Egalstariam society

Dr. B.R. Ambedkar:

-weeker seen -> Voice of voiceless - Down trodden - Unprivilaged sean - Socio-economic Justice - left out seen -> Positive Discon mination/ Protective disconnichent - Marginalised Secu -) Affirmative Action

without socioeconomic justice political justice has no meaning

A socio-economic justice shd precede the political justice.

-> Constitutional and legal provisions for weaker sections. * Aboltion of Untouchetily (Axt. 17)

Art. 14 - Equality before law. 15 - No discrimination or grounds of caste. 16 - Equality in matters of public employment.

-> Mahat Satyagraha - "water from lake"

Temple entry "

Hindu code Bill -> Reforms within Hindu religion.

- -> Promotor of Constitutional morality.
- -> Education is the biggest leveller; where weaker section of Society can compete with Stronger ones:

3 Jocial Reformers:

Different thence and fisues pickedup by Social reformers of 19th century;

- 1) Issues related to women: (women development).
 - female foeticido. - Sati Practice
 - Girl child marriage
 - Widow remarriage
 - Gist education.
- 1 Issues regarding caste discrimination:
 - Ending caste discrimination
 - Abolition of unbouchability
 - Ending & Brahmanical domination.
- 3 Education:
- Focus on modern secular/sationale education.
 - -Education which inculcate the scientific temper.
- @ child materiage:
 - Age of concern / Age of marriage.

(A) Spirifual Scholars: R. Tagore

... Patriotism cannot be our final Sprifical shelter, my refuge is humanity. I'll not buy glass for the price of diamond and I'll not allow nationalism to triumph over Humainism.

Common thread!

Ausobindo Ghash.

- Rabindonneth Tagore

- promoted value of humanism.

- value of Universal Brotherhood (Vasuoleya Kudumbabam) (whole world begin family)

- They have promoted the confluence of culture or conflict of culture Common Acc to them; western Societies (occidental) have developed more on the lines of scientific temper and rationality. Whereas the tastem (oriental) society is devoloped more on the lines of Spiritual values.

so for them each society, have something to Toffer to each other. To this and, both stockets can learn eachother than getting invoked in the conflict.

- -> Rabindsahath Tagore has favoured the Values Of humanism and universalism over the value of Nationalism.
- O'Quite: "... where the woold has not broken into fragments by the narrow domestic walls ".

Gandhi & Ambedkar Casta /Varia Bystem: Same goal, but different Abolition of both Promoted Caste 7 smobility possible. Varna Sym. Varna Byr - Varna System evolved during Vedic period. Just based on Propessional doesification -> It turns into 'a rigid & ascriptive & hierarchical caste System; that tauxe exploitation of lower classes. 4 In post-vedic period. Ambedker! [gandhi] -we need not abolish the Caste system became so sigid vormsystem, since it is just a and no room for reforms in the professional classification. eystem and hence abolish the varna caste Structure altogether. - But the problem of hierarchy Shd be removed and there Eg: Hindu Code Bill. shot be dignify to each class or occupation. - Every occupation has its own significance and therefore we. Shot attach adignity to every Occupation professions Shudra Shudra Harijan God Lopeople/child. -> Harijan campaign - to reform the hindu practices of lante synt.

w w

NO-06

NATITION F

	ATTIODE	2 shaping
Definition:	Processo	of sation. 3 - 8 haping noalization. 4 hap
Attitude	is a predisposition	n to think, to feel and to dons) ourable or unfavourable) (like or dislike)
act in a	Specific way (far	ourable or unfavourable) (like or dislike)
towards so	cially significant ob	ject can be individual,
Organisation	al, state, religion	conservative exstereotype values (conservative exstereotype values (each > stereotype attitude
resue.	Attitude Behaviour.	Horal Behaviour Sudged by. Guiding Behaviour
	Of Altitude:	1) To change beginstate 1) To reshape individual

CAB Stoucture of Altitude:

- reaquatic ablituide dividual
- attitute parochial
 - SBM Public attitude - SBM diff. social gup.

Cognifive part - (Thinking)

(feelings/emotions) Affective part -

- (Action). Behavioural

keep urview broader happiness & by planting tees

Formation of Allifude: Mechanism Process of Attitude Determinents + factors forces of attitude Attitude formation - 365] Environment formation > Media - family > Influential - School/education. Leaders 45 Culture/Religion -> personal h Peer group Emperience. Theories of Attitude formation: Attitude is formed by way of socialization/ conditioning/ 1) Classical Conditioning (Pavlov condition) 2) Operand Conditioning Reward and method. 3) Social learning 1) Classical conditioning / Parlovian Conditioning: This is a conditioning wherein two things are conditioned together for a long period of time, that the person start believing that one thing is always accompanied by other;

inspire of the fact that, there may not be direct and absolute correlation blu the two things, absolute correlation blu the two things, alinging bell - ainging bell - offering food to dog-safing Ferretion by day-

2) Reward and Purishment Theory Operand theory: To we do something god -> favourable attitude Eg. Encourging children thro' awards. > Parishment -> confavourable " . Eg. Discouraging a their thro's Incentivising Bad t - --JS MIII-Introduce democracy 3) Social Learning: only when the Individual's emperience with the society. people ou vational Theories of Altitudinal Change: "breaking the Correlation" 1) Classical Theory /Parlorian theory: Changing the preconcieved notion by spreading good things about a community/element etc.

R=T (good news of R)

-es - changing attitude towards muslims, Police etc)

Police = worst (good things).

Reward and Purishment: / Operand Theory: Police = worst (good things). Through the method of Incentivising, & trying to change Eg: Gist child = liability change Remarding Panishment,

Girl child = Asset

Girl child = Asset

Girl child = Asset

Grange

Change

Change

Beti Bachao, Beti Padhao

Adverses Sen ration

For good samoutians

The boringing of stringent legislations

The boringent legislations are stringent legislations and stringent legisl A mere beinging stringent legislations won't change impact largely; But larger change in the Attitude of the people against such an illict practises an only bring change,

3) theory of Persuasion:

ans what do you understand by persuagion? what are the diff parts of persuasion Dissues the diff. factors that influence the outcome of persuasion.

Persuasion is the method of attitudinal change towards the observable direction through democratic, means. (By method of convincing people).

Different parts and factors that influence persusion can be studied by analysing | Studiens the following statement;

"Who says what to Whom".

Source marsage Target | Audience.

The diff. pasts of persuasion is three;

Owho - Source (one usho is parsuader)

@ What - message (content)

1) whom - Target / Audience (whom you are persuading).

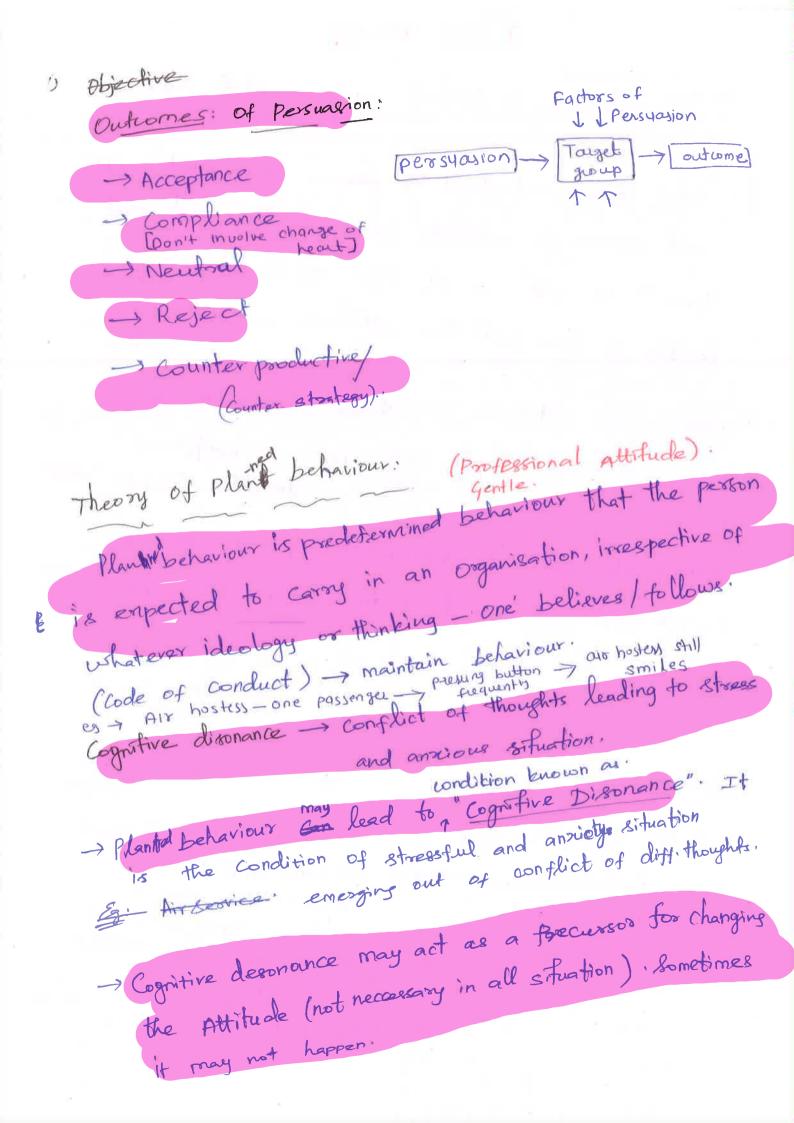
Diff tadox!
Source target. Message Everything start with Torget / Audience. → Ioleo logy = padical. -> Content - simple, -> Credibility (Authoration) logicial, Pres/cons/mitoral -> Socio-economic -> Trustworkiness -> Manner Way of Status of Audience (Education / Veteracy). -> Authority delivery:

- Social

- language - medial

- tone - cinema

- pitch Religion - Liking Component 7 culture Lo celeborties }- in compagn - Body language - NUTKAD Natal + Audio-visual aid - Pointing 15 Leader thip - graphical representation.



Bureau Bureau

an: What do you understand by beauth Bureaucratic attitude and Democratic attitude? What are the mexits and demants of eath one of them. Is it desireable and Possible to have both the attitude in governance?

-> Bureaucratic attitude is affitude wherein the decisions Are faken based upon rules, lows, Constitutional
Provisions, Sometimes, this would be costicized as "Baboo culture".

-> Democratic attitude, wherein the decisions are taken based upon consensus, democratic dialogue, deliberations,

1

Bureau cratic Attitude

Demo contic AUTude

Meaning > D.M > Rules/Laws

D·M > Consensus, Democratic
dialogne.

Ment = Impartiality, Objectivity, Predictability, unbiasedness, Rule of law.

-) giving every section of society as chance to participate in

decision making process. (inclusive approach), [Representation].

Implementational insues.

Public Discontent

> Hassle-free | smooth implementation

Dement: >> Rigidity of laws and, Strict implementation of rules - insensitify/

of decision, comparison for weaker sections + Delay the process, since

rigidity/Status quest/Bureaucratic

bringing consensus is difficult.

[Negative impact on Pullic]

way forward.

- -> sensitive issues sold be discussed with public for decision making.
- Rules and regulations are important, since they are basis for governance; byte reducing the complexity and rigidity of law rule; there can be better Bureaucy or Governance. (flenible / responsive implementation aus).
 - -> Bringing empathy and compassion, while implementing the decisions / rules
 - -> Rules and laws may be made thos' democratic means, so that the implementation will be easier & better.
 - origidity of flexibility. Lasponsive status quoist > change oviented apathy -> sympathy
 - and laws are the means but not the

Foundational Values of ETVI Services

A civil servant has larger responsibility in a democracy class like India, is responsible for advising the political class (govt) with regards to formulation of different Public Policies.

He is also instrumental in implemental the decisions and policies. He is vested with lot of power and he is the holder of Public Purse (financie). The is the holder of Public Purse (financie) the decision taken by Civil servant have wider consequence impacts on the Society.

In this context, Civil servant must follow costain basic moral and ethical principles, which help him in discharging his duties in a more propersional manner.

- Some of the basic values need to be possessed by Crif senants can be studied by analysing two lists;

(General Value guidelines).

Source for Code of Ethics (COE).

Code of Ethics.

APTITUDE & FOUNDATIONAL VALUES OF CIVIL BURNESCE SERVICES

Natural ability or acquired capacity and skills to do

-> Applitude is innate or natural tendency of a person to acquire these capiacity and skills in future thro' the method of

training &

-> Different people have different aptitude for different things. i.o.w; Person may have very good aptifude for Cricket, may not have good aptitude for music and viceversa.

The also important to note that, unless the sufficient

toisining and practice is provided, the person cannot

able to realize his potential (aptitude) fully.

UPSC

Aptitude

(Capacity) Experience eat devel -> Training | -

Aptitude for Public Sessant:

physical Attributes

Aptitude

- Intellectual attributes.
- Height, eyesight
- chest empansion
- Body fitness.
- Activeness

- Logical reasoning
- Decision making ability
- Analysing ability.
- Comprehension.

ADMINISTRATIVE ETHICS/CODE OF ETHICS. 2nd ARC (2005) -2007. -> Revemping public G chairmand: ARC Recommendations: 4 chairmanship - Vererappa Moily. Different values recommended by ARC are listed below; i) Honesty and integrity. 2) Objectivity / impartiality / Non-partisanship. - (political Newtrality). 3) Fransparency 4) Accountability 5) Dedication to public service. 6) Empathy 7) Compassion 8) Tolerance situation > Honesty = not picking + noon noke specific on road, cctv is their 9) Courage 10) Leadership My Integrity - not even there is talks about 7 2000 note 1) Honesty and Integrity: consistency no cottu -> Honesty is being truthful in a given situation. In other words, there is no deception, fraud, etc. -) Integrify is consistency wirt following moral values in cinduidual sphere also out being all the circumstances. Integrify is also out being consistent wirt thinking, speech, and action component of individual I own; it means, there is no gap or inconsistency

b/w what one think, what one speak I what one do.

A phone which summarizes Integrity, "Integrity is what one do, when nobody is observing".

- -> from the civil cervant point of view, Integrity is wiret following the moral and ethical values of the Profession& constistently in all the extraction, as long as he is the part of civil services.
- -> B types of Integrity:
 - 1) Moral Integrity Consistently following the moral values in all entrations.
 - _This also involves applying the same criteria for the moral judgement to oneself, as we apply for others.
 - 2) Intellectual Integrity:
 - This involves being truthful wiret one's opinions, viewpoints, or any intellectual activity.
 - Eg: Plaganism violation of Lopy sight / lack of intellectual integrity.
 - 3) Organisational Integrity: Professional integrity.
 - This is wirt following the organizational professional values consistentally, so long as person continues to be part of organisation/profession.

2) Objectivity / Impastiality/Non-Pasticanalip:

Civil servant while advicing the gort and discharging other Public duties, must make the decisions based on messit. and he must not do so based or narrow conferias -Caste, religion, race, political ideology or any other personal biashess.

Importiality/objectivity

Ment -> rules &.

Ls Qualifications

Partiality/bias

-favouratism.

-> family - Nepotism.

-> business - Chrony capitalism.

Negative disconnumention to caste / religion/region/gender, etc.

define administrative role as seperated from politics

In todays time, it has

became clear that allempting to

Political Neutralty: Populus in a country like India and Discourage them from

Misconclut

- Civil servant is expected to remain politically neutral, throughout his career. He shal not favour / disfavour any based on political idealogy/Political affiliation of anyone towards any Political party.
Political Neutrality - like maniage - easy to understand but difficult to practice.
In public P.D.V.

Political pasty.

Political Neutrality - like manage -easy to Important on in a timely & reliable

3) Transparency: [Accessibility to important in a timely & reliable manner]

-Liferally, if means openess.

- Civil servants white thating the decision, shal remain put information in public domain put information in public domain of the manner, in which he has reached to the decision. He should not withhold any public information, unless required.

-facing thimplied substantive political role they play. Contically trabate

4) Accountability:

- Literally it means, Answerability.
- Civil servant is answerable for his act of Omission and
 - This will ensure the rule of law and the governance as for the merit and rules and regulations:
 - Answerability will be complemented by enfortement mechanism, which makes accountability of Cs much impostant.

5) Dedication to Public Service:

A Public service as a value! — Dedication for Poeblic service

Welfare Service!

- civil servants is empected to have public service Orientation. He shd keep aside his self interest while discharging public duties.
 - -Dealication to public bervice means, there shal be Innex-motivation (passion) to work in a larger public interest. - this will help the civil servant to work in larger public indexest, during adverse situations.

6) Empathy: & 1) Compartion: [Positive sense of Emotion] 1 Empathy Comparsion. Sympathy Apathy Apathy [तरस छान।] - Attifude of 1 sensitivity Indifference or - sansitivity Insensitivity towards others towards others Broblem. understanding the = Empathy Problems. -sense of Publicans of action. mercy or pityness weaker section other by pulling to someone. => Taking actions Oneself to the (from a distance). overnight after understanding feeling Other's situation demolition [Appective part] the others problems. drive pity for someone Cognitive fait - Bureaucratic apathy shal be replaced by empathy and compassion. Eg: Winter Shelters, Platform shops, its Lecture - 08] 8) Tolerance: -> Tolerence is an altitude of fairness towards one ushose opinion, colleure, religion, caste, gender, sexual Orientation, race, etc - are different than that - This means that tolerance acknowledges the differences that exist in the society. Tolerance involves not only acknowledgement of differences, but extending respect towards other culture and the opinion, etc. -> Mahatma Gandhi, Rabindsanath Tagore - View on Tolerance. Different manifestations Of lade of Tolevence are-Moral policing, Communal conflict, Mob lynches, lack of trust / Trust deficit b/w Bureaucrats & Public , Frolls in

- 9) Courage / Fostifude
- -> Courage is an impostant virtue, which help the person to be meet the final objective with firmness and or without fear of anyone / anything.
- -> For civil servants, courage becomes all the more impostant, as he works in the complex and hastile situation. He needs to show courage in order to follow ethical values to meet the final objectives of the governorce; welfare of Reophs).
- -> One can see the whiting of courage in following situation.

i) Whistle blowing:

- It is the mechanism of raising the voice against the wrongdoings / injustice happening within an organization.
- -> whistherhowing is an important tool of emposing Corruption

ii) To withstand political pressure:

Courage is regal to withstand political pressure and will of law. I upholding highest constitutional values and rule of law.

iii) courage is regal to go ahead with "unpopular decision" in democracy. [Political class may not go against popular demands, because of vote bank politics, etc.]. eg - demolition of a religious construction on enchroached gout. land.

10) Leadership: > Different attributes of a leader. 1) Visionary. [Part of wisdom] - long term/short term. 2) Communication. - (Engage the people thro' his Ideas). 3) Motivator - (appreciation, rewards, etc). 4) head by Enample (Enamplery learneship). 4) head by Enample (Enamplery learneship). 4. Head by Enample (Enamplery learneship). 4. Head by Enample (Enamplery learneship). 5) consensus building ability. 20th century leadership 21th cent" Command) Authoritation regime. implementation 6) Emotional Intelligent (Not driven by Emotions and not absolutely Emotionally Daniel Goleman book why EI is more imp than 20 insensitive).

- T) Courage
- 8) Integrity.
- 9) Attitude => Democratic Bureaucratic + Empathy & compassion,
- 10) Team leader Took responsibility for fatheres and credit for team players when success.

- For bringing reccommendations on values for the Public services.
 - Impartiality civil servant / Holder of the public office shot take the decision on the basis of messit Cobjective criferia) and he shot not give any preferential treatment to his family members, friends, etc.
 - 2) Selflereness: H.O.Po she take decision on larger public interest and he she freep agide any financial or material interest.

 selflereness calls for keeping agide self interest (self, family + near-dear members).
 - 3) Honesty: H.O.P.O shot declare any personal interest.

 Financial or material, that comes in a way of disthering public duties [interest. (Nolan committee defined the public duties [interest. (Nolan committee defined the Aphesty wint the copacept of "conflict of interest")
- On what do you understand by conflict of interest.

 Thust rate with examples. Directly the Steps to resolve the conflict of Interest.

 Conflict. [Turn 2 press].

Public Vs Personal interest. welfare of Public Conflict of Interest, It is the situation, wherein primary (1°) (le, fublic interest) Comes in Conflict with Secondary (2) (i.e.; personal interest. financial/material benefits for oneself or his nearones] , while discharging the public duties. Eg: Reconstruent process, wherein family member came. C'olectare and Rectare -> BOD - having shareholders in different windows. -> BCC | -- CSK team owner -- Credibility (flipkait-ws)

chairman | CSK team ownerce [Amogran-Cloudfail]

-> Market - place model of E-commerce [Amogran-Cloudfail]

Steps to resolve the Conflict of Interest: - Declaration of conflict of Interest. - Recusing from the decision making Process, with the decision making process - If you ark continuing after declaration, the decisions And be taken on the pasis of mest and objective oftera. - After declaration, it one become the part of decision making process, he shal take the alecision based upon Objectivity and merit and he shall maintain the

Objective of ushale procedure of decision making (How decision was manner in which decision has

al Code of Conduct will help in Solving this problem of conflict of interest).

RTI -> Public right to have access to information. Regarding how decisions arrived.

4) Integrity:

to influence decision making process. (ivil sewant)

Integrity is not only the qualify of uncorrelpt; but gifts remaining uncorresponde.

The consuptable.

5) Openmess

- H.O.P.O must take all the decitions in open and transparent manner, while discharging the public
- He shd do so by maintaining the objective record of decision making process and putting them in public domain
 - Accountability: -H.O.P.O shd make him answerable for all his act of omission and commission; while all his act of omission and commission; while discharging public duties answerablity -> post action
 - Leadership: By upholding and practising the above mentioned values, the H.O.P.O shod display the exemplary lead by example leadership.

Mestern model of Bureau cracy. Status Quist

Indian "" "Humanistic,
angle angle along with
Object with

PROBITY IN GOVERNANCE

Probity -> CITYONLD

Ethical attachment

Probify - literally it means - Uprightness.
- practical meaning - ethical governance Cupholding highest ethical values Ethical Governanaace - Practical purpose. in governance)

Good Governance - Phisosophical base for Ethical gov.

	8 (4) = 9 (0)
Govt	Governance
- structure	functional Part
institutional	- Process of governing
- Static part	1
Institutional	-> functional -> Misalignment 40 ->

Malgorernance Good governance Misgovernance govt:

General characters of Misgovernance | Mal-Governance: (Problems of Governance/Administration in India):

- 1) Misuse of Power (self-interest > public interest)

 formily members prear/friends & Rusiness class
 2) Corouption, Nepotism, Favouritism, Crony Capitalism.
- 3) Delay in Public Service delivery Red Tapism
- 4) Lack of Fransparency:
- 5) Weak accountability
- 6) Attitudinal prodblems Apathatic attitude towards Public, & especially Vulnerable Section
- 1) Unholy Politico Administrative business nexus
- 8) Politicization of Bureaucracy this & is because of

Criminalisation of Politics.

COP -> POB -> Comption.

- a) weak public participation.
- 19 Ever growing toust-Deficit b/w gort and public.
- (productivity) and Ineffective administration.

 (productivity) (outcome oriented) -> goals. Like Ly Resources.

General points of Good Governance:

- 1) Legitimate use of power (larger public interest) Ly welfare. Of Public.
- 2) Consuption free governance / clean governance.
- 3) Speedy Public service delivery / Time bound Ps delivery.
- 4) End to end Transparency.

[Replace Red Tape with Red carpet]

- 5) strong accountability:
- 6) Empathetic & Compassionate attitude; Democratic attitude.
- 1) Upholding Political noutrality, imparshality.
- 8) Civic participation in governance.
- 9) Efficient and Effective Gort
- 10) Minimum yovernment, Marimum Governance.

Philosophical Underpinnings of Good Governance:

1) Chanakya/Kaultilya's - Arthashastra:

i) Quotein. In the happiness of the subject lies the happiness of the king; In the welfare of the subject lies the welfare of the king...

-King's happiness is intrinsically related with happiness of Subject : -> Citizen Centric Governance

Public - centric. It is difficult to know how much money goot official ii) other quotessteal away while in charge of it like it is impossible to know when and how much of water a fish drinks.

(ii) Anote: "... Ways of Embezzlament are fourty..."

fraud /deception/corruption. - enlisted 40 different ways of corruption

2) Mahatma Gandhi: - Vision of Ramrajya.

Swarajya. (self rule) Democratic -> Power shod be decentralisation avoid accumulation (PRI's.) distributed, to or one hand.

Article - 40 (DPSP)

Chanakya >

-13rd > 74th CAA -PRIs.

of It is impossible to know when and how much water a fish drank, similar is the act of stealing government money by officials".

He compared corouption and wealth accumulation. by gout. official, with honey or poison on the tip of tounge, which becomes impossible not to taste.

3) ARISTOTLE:

public .

Aristotle has divided all the govt's into a broader types based upon in whose interest, the government is functioning,

- 1) Perverted govt Power is being used in the interest of ruling class. (paisgovernance).
- ii) Legifimate gort power is being used in the interest of Governed ones (public).

8 points of Good Governance [concept given by World Bank]. Effective ant come) out come) We achieving mmR-100 and significant wirt Resource ultisation. Answer bildy Optimum utilisation of resources. People's participation. Tools-RTZ, soud Good Governmen audit opposite is bes - syria - fighting with (Responding) Kesponsive - fulfilling the people's domand; aspirations Consensus and heads. 1> flexible Orientation es - lokpal act goot. which trely tasponds to the demands of Transparency Equity + Inclusiveness.

Gopenness of Administration - RTI, Citizen charter, e-government

king should rule a philosopher socrates the country ? Plato man with most wisdom 1) Rule of Law. Aristotle - There should be rule of law - The gort shot function as per the rules and regulations, linear which are being articulated in the basic law of land. (constitution - in modern taimes). -> Rule of law tries to curb the arbitrary/misuse of Power on one hard and on other hand it tries to uphold Human Rights" (i.e., fundamental Rights) of Public. -> Independent Judiciary is an integral past of rule of law. (Judical neview). and to check the arbitrary use -> Rule of Law is also known as "Constitutionalism" and also "Limited Government". If you want to test A. lincona person, give him power 2) People's Participation: > Representative -> Pasticipatory Democracy. Democracy [ensures accountability] Democracy (Nation State) (city state) -> People's participation in democracy and governance is ensured with the help of following tooks. Modern/contemporary Traditional/ Conventional tooks 1) PRIS -73rd/74th - Gram Sabla (DD). E Anny Hazare, ADR Not continuous, continuous accountability once in 16) Renewed NGO 3 Election 5 72 2) RTI Act, 2005 Pressure groups / Interest Activism groups / Civil society Participation. 3) Social Audit Pooblem 7) Social - extended H) Cifizen Charter -> tradifional mediamedia: arm of political parties - Not 5) e-governance < PRAGATI, UTTAM Newspaper independent the dock

3) Consensus Orientation:

- Consessus orientation calls for taking into account Consideration, interest of different Sections of Society before arriving to a particular decision.
- This is all the more important for the heterogenous Country like India, as "Majoritarian approach" may not always uphold the rapresent the interests of all sections Of Society, leading into "Tyranny of Majority".

4) Equity and Inclusiveness:

- -> Equity principle is used ushile distribution of resources (commongood). It calls for treating people differently on the basis of their need (i.e., Rich I need; Poor > head).
- -> when we apply the principle of equity in distribution of resources, it will lead to allocating the maximum resources to the most vulnerable as compared to loss resources to the dorninant or the progressive one.
- -) Therefore the principle of equity, ensures realistinbution of income in society. [Principle of Taxation & Progressive Taxation.
- Inclusiveness takes into account every section of the society in the path of growth and development. (including vulnerable closed class).

Lecture No-09

STRANSPARENCY & RTI:

- -> Liferal meaning of Transparency is Openness'.
- Transparency involves "Time-bound and beamless access to public information".
 - -> RTI Act; 2005, Creates as mechanism for fransparency in India. (Statutory right to access info).

Scaneario before RTI: (2005).

- > RTI was not a statutory right

 Nodue delay in getting the info.
- -> Denial of info on frivolous grounds. | Suppression Decision making.
- -> Complex procedure to avail info.
- -> No grexience Redressal Mechanism in the torm of appeal
- -> Bribe & corruption to get info.

RTI Act, 2005:

1) To create robust mechanism of transparency Objectives: in India.

(Preamble of RTI Act).

1) To create institutions of transparency. CIC/SIC/PIO/APIO, etc.

Strengthening democracy - informed citizenery analys on one hand and Fransparency & Accountability of the gout => substantive democracy

Rights under RTI:

- 1. Right to inspection (1st hr is free).
- 2. Right to avail information.
- 3. Right to take 'certified copies' of Samples.
- 4. Different forms in } -> Photocopy, floppy, CDs, e-format, which the info get be Audio-visual format.

How to apply

-) format physical format.

 - 2) Fees BPL No fee.

 RS. 10*
 - 3) Language Even local language

- 4) Info what info you want?

 Address of applicant.
- 5) Illeterate applicants can avail the help of P10 to file RTI. It is statutory obligation on PIO.

Processing the Application:

- -> PIO -> Public Info. Officer
- -> Time -> 30 days.
- Encept, when matter of life & Liberty () -> 48 hrs.

 (wide ramifications on human rights, etc)
- APIO] -> Asst. PIO is a connecting link blu people living in rural linterland and P10. (village).
 - Ly To collect and submit applications => +5 days. - generally he is post man, given additional work

Arganisations kept out of RTI: - Law implementing agencies. - Security related agencies: - Investigation agencies - Paramillitary + Millitary forces.

If Matter is related to corruption & Human right Violation, Information state be provided within 45 days

Appeal:

Ist appeal -> Designated autority Serior to PIO. Ind | Final appeal -> CIC | SIC. -> decisions binding on both pasties.

x info - note Satisfactory

D+ D+ D => can go for 1st appeal

Some Responsibilities & Duties mentioned under RTI Act of 2005:

- -> Mandatory appointment of PIO in all the Depts, Ministries and public organisations.
- -> Provactive / Suo-Moto disclosure of information.
- -> Mainfaining the information in electronic format.
- -> Creating the awareness wort importance of RTI Act.

Section 8 of RTI Act, 2005: (Exception to RTI Act).

-> Plan ushatever they've mentioned in Section 8; ("Any matter, which is sensitive for the national interest, security and Sovereignify of the country, that cannot be disclosed

Ments of RTI -

- Transparency 7
- Accountabily)
- Corsuption Free administration
- Efficiency & Effectively of System.
- Empowerment of People
- Good governance # vito

@ Lack of guaraness among the people.

Controversies and Debates over RTI: 1) Victimisation of RTI Activists Social Activists. Hostile situation for activists to fik an RTI of the carges from Mental harranment, physical attack to privile suspension / frankfers from public office, etc). Suspension / frankfers from public office, etc). - blackmiling the Officers with info's (Punishing those Missing RTI). 3) There is a growing tendency among govt. Officials. to take "only " Politically correct decisions". (Rule based) - This leads to killing the innovation, efficiency of work (A) Section 8 of RTI has remained controversial. -Political parties are still out of Puriview of RTI - Collegium System is also " - Vague words used in Sect. 8, 3 Delay in Providing information and also in Appelate levels. (i.e.; appelate cases in CIC4SIC). - Devial of information on the lame grounds. - Difficulty in maintaining the information.

Ly 1091Hic is readed- computer, interest, operator 6 Critism arises from political class that "lot many frivolous cases". (mere 1% of cases were found to - RTI analysis NGO) Privacy issue - info sought (18) Attitudinal Problem

Accountability: -> Accountability involves following 3 parts. ii) Responsiveness - Responding to Ablic demands. 1) Answerability iii) Enforcement. > Institution - CVC, Lokpal, CBI, ED, etc. L> punishment for wrongdoings - toget mechanism. Recode act public pay tax - so gout. is responsible for public welfare - she can be held 1) Mechanism of Accountability: accountable -Two broad types of Accountability mechanism. State Judiciary. Public - Hongontal accountability mechanism involves 1) The system of checks and balance within the - Executive -> Legislature - pasliamentary proceedings. Zero how ZH, QH, Resolution, Motion, etc. Cut - Parliamentary committees Epu - Legislature -> Judiciary - Bain stor Judical Review Basic str doctrine, etc. - Judiciary -> Legislature - Impeachment, Judicial accountability,

Judicial accountability bill

@ Institutions of accountability: -Diff. Inst created by constitution and diff. Statutes, which are called as "Instations of accountability" [Buliwarks of Democracy. - CAG - financial accountability Corruption - Election Commission (MCC) - NHRC | SHRC aininal records - NCW, BCs, SC, ST, etc. condidates -eve/svc -> Lokpal/Lokayukta. tinvestigative agency of Lokpal Jundicten/ - CIC coverage - CBI - other Investigation is broader than ouc agencies. way fooward. Problem Appointment -> gort's discreption. - Broad based collegium. need to seniority Power -> Reccomendatory ing - Action-based. meuit integrity - Autonomy to better enforcement function Non-Autonomous
Budget Limitations - charged upon consolidated fund. - Reason based. Removal -> Gort's discreation -> Vertical accountability Mechanism: Here the accountability is ensured through the non-state institutions. or in otherwoods, vertical accountability 18 one, where state and govt organisation are directly held accountable towards people. Lokpal-was intended/supposed to be a tool of Vertical vertical accountability Modern tooks (future of accountability). Traditional conventional -> social Audit - Election - blunt tool - Yes/No (No Increamental) -> RTI Act -> Citizen charter - Pressure Groups Interest " -> 2-governance (c29). - Media - mass media / Credibility -> social Media - whistle blowing.



Conventional

- -> done by state officials.
- the only focus of this hudit.

 (Outlay of Project/scheme)

 y quantitative aspect
- -> Ineffective in terms of govt's influence.

Social Audit + PPPP- Public Private Reople patners

- -> done by stakeholders.

 (Govt, Public, Ngos, Gram Panchayat,
- Economic + Social impact

 (outcome of project/scheme).

 94alitative orpect-
- -> Advantages:
 - more effective tool of Auditing

 (Bread as i) no of stake holder

 is wide and i) Broad based

 Examining.
 - -since public giving feedback,
 here is less chance for
 misappropriation of funds by
 Otticials. (Problem of duplicate
 beneficiary, syphoning of
 fund etc, were reduced).
- Pransparency and accountability in public service delivery.
- Feedback is integral component of
 Social auditing and is justed for
 recalibrating the policies for better
 implementation:
 - More awareness wirt gout policies and Scheme.
 - As people participation , real empowerment of Public important stakeholder in making decisions making process.
 - Social audifing has become important tool for revitalization of gramsabha.

Deares

Challenges and Difficulties in Social Auditing:

- -> & Less Awareness, among the magses.
- -> Public ove illeterate, tous ex lack of expertise to compute or conducting auditing.
 - -> Resource Counch Logistics problem.
 - -> Some social audit mechanisms are hijacked by dominant sections of society.
- -> No institutionalised mechanism for Auditing.
- -> No Legislative backing, except MGNREGA. La Need to extend this auditing to all schemes/programmes.
 - -> Time bound social auditing mechanism,

PCITIZEN CHARTER Concept emerged in UK.

-> citizen charter is an document of commitment, draffed by govt. Organisation (Ministry, Depts, etc), towards its Cifigens to promise delivery of different gout services along with the quality, cost and time interest reapl to deliver the service

-> If has 4 parts:

Mame of ory UISIUM Wilson sewices offered Standards F sewice, poice Duration

Greievane

Expectations

- 1) Vision & Mission statement.
 2) Vision & Mission short tousers
- 2) Different services that are hosted by & organisation along with cost, quality and time of delivery of service.
- 3) Grievience Redressal me chanism this mechanism can be used by consumer, indreder to held organisation & accountable if there is a discrepancy (3Mp) by what has and what delivered.

& Expection from Clients: Min. qualifications/ criteria regd to avail the service / benefits. (Documents for validation).

Emp Limitations bottom implementation of Citizencharter;

- -> Adoption of One size-fit-all approach. same citizen Charter for different Organisations from apex (ministries) to Sub-department level.
- -> The concept of cc has not been well understood. Only lofty promises were made in the citizen without giving due Consideration for capacity to deliver the service.
 - -> In many cases, employees of organisation, where either unaware or untrained to deliver Promises mentioned in cc.
- -> GRM ita mary cases were absent and in few others, they've not been used even atleast once.
- -> Citizens/public were unaware; and also no enthusiasm to take this seriously as like RTI,
 - -> No Legislative backing.

Way forward:

ARC-II has medi suggested certain measures. They've Provided 7 step model of cifizen charter.

1) Define the services that are to be delivered. 2) Define the standards for each service.

- 3 Develop the capacity to meet the standards.
 - @ Perform to deliver stipulated standards and services.
 - 6 Monitor ushile performing.
 - 6 get an Exaluate the performance from the independent body.
 - Take a feedback from citizens and improve upon the service delivery.

Advantages of CC:

- Fransparency
- Accountability
- Efficiency & efficient delivery of Public Services.
 - Public participation / awareness ! en:
 - people empowerment.
 vibrant / Substantive democracy
- (x) Mahatma Gandhi's Quite:

Citizen is the most important visitor to the Organisation. He is not interruption to work, but he is a purpose it. He is not outsider to the organization, but he is past of it. He is not dependant on us, but were are dependant we are not doing him a favour, but he is doing us a favour, by giving us an oppurstunity to serve him"

(3) E-Governance: (tools of good governance). -> Application of Information & Technology in governance or In delivery of Public Service. Accountable Responsible Simplification Speedy delivery 4 Models of R-governance: Identity -> Pan, DL, Aadhar, E-Locker, e-health G2C --e-education, Digital India, e-NAM. -> e-Kranti, Ease of Doing & Single window Busines J Donce -> el-ticketing, e-tax -> e-tender, e-procurement (consuption @ Cy2B - Contracts en co less a extranspect feet to GIEM- Government-e-Marketplace, e-taxation -> e-Police -> CCTNS (crime criminal Fracking Network syn) Reforms G2 G within e-registry-National Database on Serval Offenders Govt (NSDO). (e-coud) e-Judiciary - Vc, - filing, etc. e-administration - Records, de letc. (e-district, R-sevai centra). C29 - feedback, suggestion, complaints, etc. mygovin, PM app, etc. [Social networks] facebook, twitter Ask DISHA - Railway chatbot Rail Mitra

Challenges:

O General / Basic Issues:

- -> Poverty (smarfphone, Laptor, computer, etc needed)
- -> Digital liferacy (How to avail benefits think on line)
- -> Language Barrier (No Local language platforms).
- -> Awareness

2) Infrastructure challanges:

- -> More than 1.2 bn popla requires huge infrastr building, that requires huge capital (optical fibres, etc)
- -> Point of Presence (POP) -> Operator, infrastr reg at delivery level
- -> Electricity Problem
- -> Maintenance of infrastructure -> speed/updation, etc.

3) Security issues:

- Cyber attacks, Cyber crimes, hacking
- Privacy Issues misuse of info. political purpose, Vendata, etc

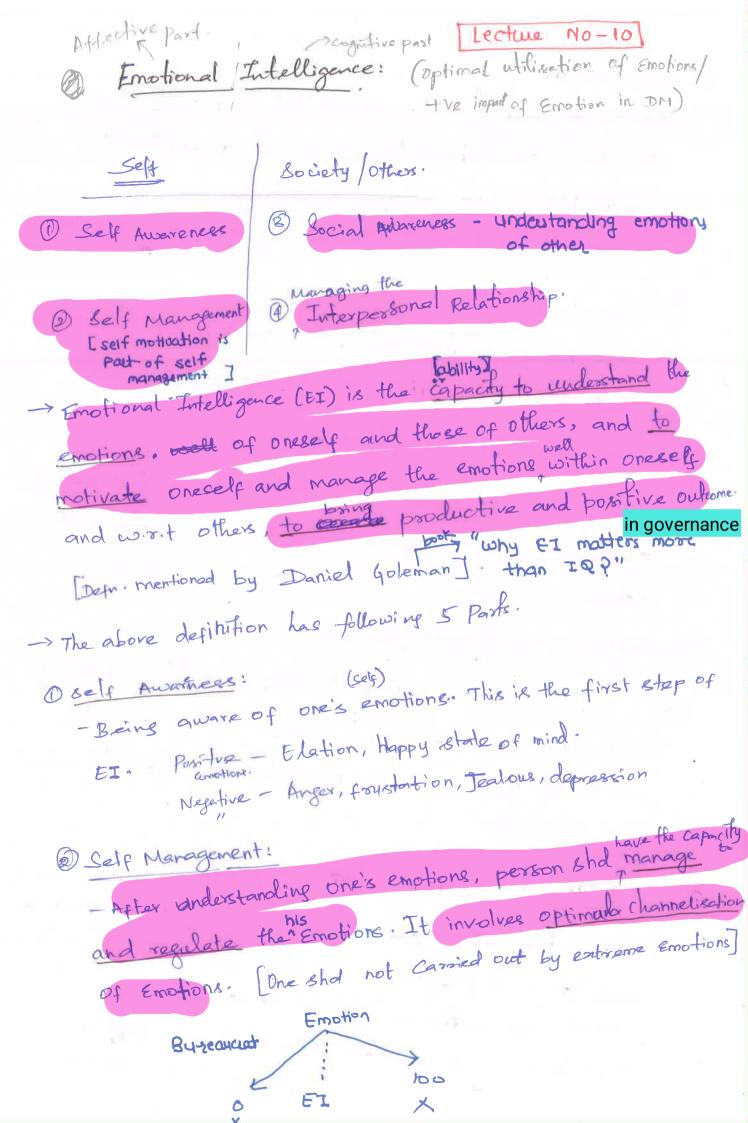
(4) Attitudinal Issues:

-> Bureaucracy is not Comfostable with-respect to adopting the

Cumborsome Operation (more eppident

(topopt)

Transparency will reduce the chances for Corruption; Bribe, etc.



3 Self motivation:

- Ability to keep oneself motivated, especially during the time of Grises. [There has to be emotional connect to what we are doing / what we have aimed to achieve]. [It will also increase the productivity of our Efforts].
- 4 Social Awareness:
 - this involves understanding the emotions of others. and the real meaning behind the such emotions.
- 5 Managing the Interpersonal relations:
 - This involves responding to the Situation, rather than reaching to the situation, after understanding the emotions of

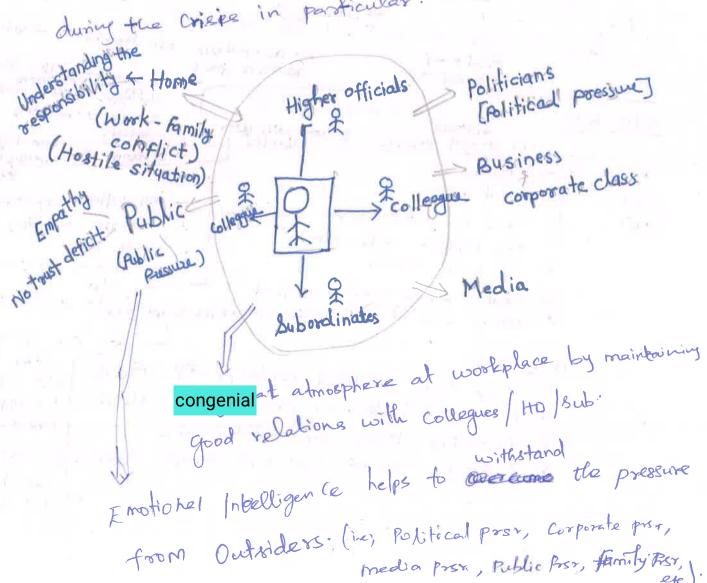
Observations of Daniel Goleman:

ea He popularised the concept of EI through his book, "Emotional Intelling - Why tI matters more than Ita"; he Con chuded success of any person (leader depends on EI more than on IQ.

Applications of Emotional Intellingances

-> Attributes or Qualifies of Emotionally Intelligent person a) Ability to de-persionalise onecals from the auger and the criticism thrown at himb) Ability to manage uncertainty and change . (both, at individual and Societal Levels).

- c) Aboility to convert the challenges into oppurtunity.
- d) Ability to manage any conflict constructively in order to Create win-win studion for all the stakeholders.
- e) Ability to enroll other people into his vision. (Influential,
- of Ability to understand others feeling and responding the Struction accordingly. (This involves empathy, compassion towards others).
 - g) Abolity to manage unreasonable demands of others.
- h) Ability to motivate oneself and others, in general and during the criefe in particular.



media press, Rublic Press, family Per, etc)

Case! I A Rut Company known for its reputation. You are CEO of that company - what will be your suggestions to the situation-violent mob sitting in company premises-# - You can also write what 4 That going to - regetive proceedents 2014: an 11 = you are a Honest officer -false rape charges

Merit Yes - to be followed ->. Dement - embolden the spirit of - ve precedent 1) giving explanation to commission probing allegation of Sexual horrowsment and Go soft on the disciplinary action: orction. The commission and spo with disciplinary or course of with disciplinary or course of with disciplinary.

3) 40 to higher officials and and agreedingly. act accordingly will depend of what advice is given

merit -> Demey 1-7 course of action DtOto I am cooperating with med19

Boss & Sincere employee in demestic violence (how will you /

-ignory -reporting to higher Medius !!

short term

2016: @ 12:

cart -

20151

11 listening them

3 tuying to pacify (not surender)

Mob reader deliberation

1) call local leaders

@ aleuting police & security grand

- innovative approach 1) separate counselling of

each one Involve your wife

1 taking care of off security of other employees - go for pickic @ You can waron him but 1) Meet that political leader, pasty officials long term

@ TSR- skill dev. - meut basis selection a chance to

@ Involving locals as stakeholder

1) Taking help of law enforcement agency 1) sensitisation

about rights and dignity

improore

6 Good Corporate governance: (Companies ad, 2013) The principles of Good Cooperate Governance; 1) The Company shot own by considering the interests of all the stakeholder. Stakeholder is the one, who is affected by decisions directly or indirectly. (see par below) 2) Board of Directors shall not only take into account interests of only major share holders, but also the minor Sitt. To this and B.OD must consists of Propositionate number of independent directors, especially to protect and promote the interests of minor S.H. 3) BOD shall be held accountable for taking strategic decisions. There schould be both Internal and Enternal audifing. Fund diversion Fund diversion Maytas comp), Saham Cage. (IT). 5) There shd be more transparency wort Bod decisions. (Aut favouring Migher S.H). 6) Company shot have written Stake holders: in the corporate Code of Ethits and -> Shareholders - owners code of Conduct for Employees, and monthing. -> BOD - our the company on behalf 1) Company shal have clear cut whietle blowing policy, which help the decigions of BOD/manage the company to maintain on one hand. Coveruption free Environment, and -> Employee - Workers

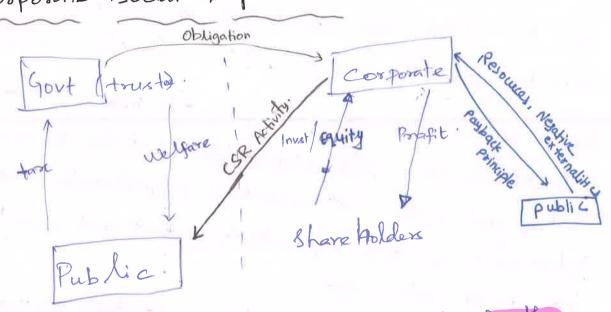
-> Consumers affected company's

Protecting the whistleblower on the

other.

8) Company shot have CSR policy and it shot engage in corporate social Responsibility (CCR) activities.

Cosposate Social Responsibility (CSR):



-> CSR involves the obligation on part of the Corporates to work in the larger interest of Society. They can do so by involving in different activities such education, health, envisonment, etc.

-> Rationale behind the CSR:

1) Corparate (Negative enternality (Pollution, ent). 1) Resources (Natural res, Human)

CSR+ ecology principle

"Payback Principle."

Cooperate should work on Triple bottomline Principle". In general; Corporate shot mind on SPs (degadation of a Environment, Affecting te

Debate wirt CSR:

(1) Basis: O Pay back to society

@ Triple Bottom Line.

@ Neo-Liberalism

- Corporate incentive will affect.

- It is the duty of govt to serve society,

(Reducing the threat from (Society for functioning)

Of their operation, but not actually benefitting the society.

- Yellow in coz emission]

2 Models:

(copperation).

Automobile => Pollution => Afforestation drive

Adoption of Greentech = I I Pollution.

-> Attitude of Public wiret to e-gov, since they are digitally illeterate. They feel alienate introduction of service.

-> worst delivery of digital services will also affect.

Lecture No-11

t.1 (Case study) I old lady -> destitute, no document, no one to take care of her - come to you (DM) -> to ask for house - but villagers are telling that she already got the house but resold the house to repay the logn, but law says that the beneficiary will House get home only once. In this case 40k Ilia toda do P

Allocate (pxs 19 = 4)

Oo not

allocate by which who has a remaining from

value conflict - objectivity

pribatikos skup

arrikinga saa ya

1 196

cnot showing empathy

empathy

c flouting -way 8 regulations

- wrong precedents

Middle path)

referring the case to Ligher officers 4 conveying this special rate

contact some NGOS working for exterly. Admit her to arphanage. Doing her medical chk up.

convence the villagers for not to boycutt her.

manager-M, heading the stat up, one Mr 4 - stor performer - habit of sending indexent SMS to collegues including women employer. One Msx - complained. Mr A tried to touch her inappropriately. Discuss different options and alternatives to proceed with cose, write ment and dement. Choose your course of action.

different options -

suspending Mr A directly

@ win _win situation

negotiations (1st option) - cosk MrA to tender apology if not successful fame Mox of no such thing will happen in future investigation

-ve > It is a heinous crime

- such crimes should not be negotiated

- dignit cannot be negotiated

gender sensitivation yearising code of IDAY conduct +erom > cctu suveidlance water

-> How to 1 extreme support y Supporti MMS X MSA

tre - value - women dignity removal with imenediate effect No due process, against natural justice (csince Mr A 1) start performer)

TMSXcompany's interest - accept resignation --ve- dignity of women - no valle - wrong pucedent

win _ win situation (3) Mr A-ask apology -re - comprise with valler, gender inequality, Mrx- assurance

action based a temposeum - if found repost -Not guilty - reinstall report _ too howh removal (2) to suspension

till repost

2 continue

seport - He can influence.

the investigation

(5) As a manager, counselling Mrs X and showing solidarity, helping her in filing FIR also talk with Mr A awaring wine that

will be not be removed if found innocents

) long term

6 long term -> gender sensitivation -> code of conduct / ethics

If complaints found fuvolous- still comen should not be punished if deterrence for women to speak against injustice (she has not done any social woong) - can be filed

7 course of action 40 and 6.

Q.3 - SECHOON 498 A

You are an executive engy - flyorer construction under you in a citylast phase of construction- ungent need to complete project - traffic jams -2 junior engg. worderny under you - You made surpoire visit -> found some serious fault- if faults are not corrected - threat to public: life if collection not done cost T + delay -> You have talked to chief engl. - he asked you to ahead with project neglecting facts. following are the options provide. Evaluate ment and dement of each action and write final course or cognative action.

Thought - Property life - 12

Evaluate Prior

The chead - accountability 1- shifting of a special constability 1 - supponsibility 1 - may hamped to give a - spould of any 1 your mental to written answer order responsibility 1 state + anxiety of public

[@] Go ahead with - timely completion > (1) cost & time
course consection - accountability of first exhaust
2 ask two engg.

give showcame notice - course consection - over-reacting
to - public safety!

Chypassing higher
authorities)

Report yourselves - you are 1-tan from securing responsibility for transfer from project.

1) Take the case to higher officials and ast accordingly

- due process followed

- higher officer may give woons advice

- a course of action
 - 1) Make a comprehensive objective report & submit it to chief engy to consider it
 - 2) Ask the chief engg. to give written order
 - @ take the case to higher off. if chief engs. doesnot respond positively
 - (a) Go ahead with course action
 - 3) Issue showcoure notice to 2 junior engg.
 - A person called Rameshwar- cleared Prestigeous CSE and Now he is exited Q. 4 to serve the country. He joins 9 deportment and found many issues
 - D Misappropriation of fund
 - @ corruption in recuitment
 - 1) Public resources are being used for projuate purposes He has taken up the caye with seniors. Senion saying him to keep quiet. All these things are happeing with connaissance (knowledge)

of higher officials. Rameshwar - came to your for advice. what are diff. options 4 will suggest to him write ment 4 demerit. Final course of action. Extreme D Keep quiet

+ ve harm larger public peyonal (1) Remain sewith - will affect performance silent - lack of courage - Inconsitency in though & actions - Internal conflict seak transfer - No Internal conflict at from case/ pressond level resign 1 Raising - Harris Hagele voice against woongdolag [whistleblowing] 3 complaing to - objectivity higher ups maintained p spirit all relation to (Start prime hand) byga

Nhistle Blowing

Discuss various ethical dilemman in whistleblowing?

Write Charecteristics of good whistleblowing?

hard to

MeaningBulliste blowing is the man of raising works against wrong doing or misconduct within a creation in order to prevent wrong doing from happening or to make wrongdoer accountable.

half . The Con-

blows the whistle is one who white blower. kmon as He passes through different dilemmas as follows-

1) Tainishing image of organization (Interest of org) comes in conflict threat to life, with larger public interest 2 personal security consideration transfer, mental harasment

larger public interespet

3) There is dilemma blu whether to blow whistle internally or externally cleaking the information publically) open - Tej bahadu singh

Byalites -ig. for whistlebloom

honesty Intergrity cocuege dedication to public sewice

reatures of good white blowing) steps of whistleblowing

1) The whistleblowing should be done with right intention i.e. larger public interest and "to tainish image of org. or to take rovenge.

2 whistle blowing should be done as an option of last resort Cother - D complaining to senions

3) The whistleblowing must be backed by objective evidences

1 one should weigh between organizational interest and public interest.

- @ one should respect the "privary" of individual while whistleblowing
- @ boustle blower should also be mindful of organizational security clause/ nature of information.

good whistleblowing Internal - Internal Department -CUC wing - Externel - to social media

place the sales of the

way forward-To have a strong collittleblower protection act. To a fight the sample of

Problems with whistblower act 1) Anonymous complaint will not be entertained

2 vague terms- national security

3 complaint must go to eve.

in the standard of the second

Lot them Live Live

Ethics in International Relations

Issues relation to Ethics: in IR:

D Human Rights violatios.

6 terrorism

La Humanifasian Internvention

4 Refugee Grisis.

2) Refugee Crisis 3) Issue of Disarmament/weapons of mass destruction.

4) Democratisation of Intal Inst. - Reforms in Eurosc WB, IMF.

5). Trade related issues - patent -> Reforms in wito.

6) Environmental issue/climate change.

1) Concerns of global Commons: - Atmosphere outerspace (Env. concerns) Climate change

8) International aid / funding

9) Others -> Trade disputes, border disputes; clinical trials, et

Perspectives in IR:

1) Realistic perspective (Realism)

(liberalism). 2) Liberal

(cosmopolitanism) 3) Cosmopolitan "

(International)

Anarchical = > Nature of Intal society -

and hence states are imp. actor in Intal Politics

security is the most imp concern for the state.

Since there is no central authority, it is the "Self Help
reself need to
respective own people.

Principle.

Principle. From the realistic p.o.w; Intel politics is a politics of power.

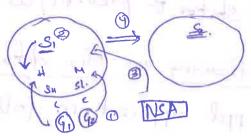
< Power is mean 4 power is end > pare peace thro deterence C Human Laview Internvention Balance of Power Refuge Grais Anachy at international level Liberalism: Anarchy > State + Other 1) State is not only the actor in Global politics, but other imp. international actors sq: UN, UNSC, WB, IMF, etc. 2) Security is not only a concern, but also Economic interests, Cooperation, coordination, etc. Security +) need to Safeguardad.

Economic Economic Security +) 3) The national interests can be served by way cooperation among Other countries. 4) Power is not only a concern, but also economicy Power, Bureauthracy power, etc. &: Japan. (5) Collective sexunity Principle => peace. Eg: wwiI- League of 1 ww2 - United, NATO Nations. 1) Universalism - All cifigens of the countries are humans" of model leaves of

2) Vision of world govt: => State: [No more Anarchy].

R. Tagou. >"The world shd not broken down into the narrow domestic walls". 31 Rich countries have more domestic walls". 31 Rich countries have more domestic walls".

- 1) Human Rights Violations:
- i) Communal Sectionan Ethnic conflicts.



- 11) State itself committing attractics - Authoritarian Govt. Eg Syrian Crisis, Rohingya Crisis.
- (ii) Non state -actors causing attrocities against state Cg. Terrorism
- iv) A soverign state attacking Other Sovereign state. Megal internvention from other states - Aggressors. Eg: Iraq * Kuwait, Annexation.

UN under the collective security ppl can respond to the above situation- All the above 4 situations, disturbing the International peace and tranquility.

Issues wirt Interventions:

	T	chap-7
UNSC	Non bloding	binding
-Makethan	Most Sules 12	1 2 2 2

- Objectivity in interventions.
- Inorder to perpetuate the national interest, under the name of paternentions; those interventions happening and which is non-humanitarian in nature.
 - Polities of P5 also.

 Rules written under chapters of UN, not been followed in ground.

[R2P] Rap Principle: [Responsibility to Protect].

- -> This ppl got institutionalised in UN in 2005.
- -> R2P ppl says Introl community can intervene in any particular

State, provided there exists manifest failure on part Of States, to prevent/control mass attrocities.

Following are the details of R2P!

- TRZP ppl applied in following conditions
 - 1. genocides a state of the first of the
 - 2. Crimes against humanisty. 1) Non State - action coughing attract
 - 3. War crimes.
 - 4. Ethnic cleansing.
 - @ 3 pillars of R2P:
 -) It is the responsibility of sovereign state to protect its people against 4 mass attrocities.

 - 2) There is the of Yes 2) It is the responsibility of Intal Community to assist State inorder to meet its primary objective.
 - 3) If state manifestly fails to protect its citizens conflict resolution) and other peaceful means of negotiations get enhanted, the International community can use the coexcive methods such as diplomatic and economic Banctions, millitary interventions sha be used as a last resort.

Just war Theory: Doctrine:

-) It states that ware are regol in order to prevent larger Costastrophe. Following are the ppls of just war.

-) Just cause
- 2) Just conduct
- 3) Past war justice)

No was is a good Roosveltwas, no peace is a bad peace

OJust cause:

war is fought with good intention / Ital objective = to neutralise the aggressor.

2) Just conduct:

- -proportionate use of force (only regal/minimal force)
 - Civilian/non-combatant Khd be spared
 - No/minimal Collatral damage.
 - 3 Post war Justice!
 - Reconstruction of devastated infrastructure
 - Signing peace treatment < heaty?

 Signing peace treatment to Pow (Entradition)

 Just treatment to Pow (Entradition)

 - Political & Economic stability.

an: Discuss the ethical issues with weapons of mass Discuss

Discuss

(2) Ethical issues wist MMD: < Weapons of mass destruction >

) Justification = peace thro' deterence. 13 There is a hostility - which may turns into conflict and cause aggression also. Hence Balance of Bower need to be ascertain.

2) Creating Gersor/fear into the enemy's mind. Bop=Bot.

(Balance of of power) and Terror 3) Credit to Nuclear weapon, as there would be 1) Living in a perpetual threat of insecurity. Peace is not just absence of war. 2) Threat created is not durable -> Unsustainable peace. 3) possibility of nuclear accidents. falling under non-state actor. 6 falling under authorition regime. 4) Intergenerational health hazards, developmental insure, etc., Social conomic backwardness of the state. 5) Assymetry Origarchy of few countries -> Polifical had to had to had to inequality. [Smaller Bandwagons with Great powers]. 6) Environmental considerations.
7) Diversion of resources - that could otherwise used for Developmental work Regulations: of NW and its Spread! non-proliferation - NPT = Non-proliferation treaty. E From PS to other countries] > Peaceful use of - CTBT -> Comprehensive Test Ban Treaty. nuclear energy is permitted Disamament - Fissile Material Cultof Treaty (FMCT) as a goal in - NSG. to wheels a draw of Disarmament: NPT 5 - peaceful civilian usage - for nuclear energy, - No further proliferation from P5 countries. - Disarmament

3) Refugee Crisis! Issues wirt Ethical Confern: egitimate migration Illegal migrants Vs Refugee. Reason: Voluntary mvoluntary / forced migration Sbetter life chances G Survival - fear of persecution, ethnic cleaning, 6 Development civil avoc, climate change 4 somalia - extreme Concerns of recientry countries: ivered the primary forms and i) Security concerns temporary builthood charles, 2) Burden on resources. 3) Polifical instability -> Polarisation / flourishing (RINE).

Extremism 4) Cultural assimilation is problem of dilution problem of dilution problem of culture tension [Racial discriminations] > Alt-Right movement 5) Demographic Changes Arguments Supporting Refugees. i) Security System can be improved to curb crimes. 2) Migrant popla always contributed for the economy of the recieving country & labour force, innovations, etc. 3) Humanitarian concern, since it is their qu of life. 4) Protection of Cultural rights of both the popla and economic and social rights too.

to a freedom substant supreme, spekend broke suchiene, potent, et

Concerns of Refugees! - Inhuman and tosturous treatment. - A Temoporary and unhabitable conditions of selllement. - No basic rights for livelihood. - Disconninatory treatment. - Spread of Epidemics. Shetter life chances way forward: -> To end the problems in the delivering/country. -> Recieving country can provide arrangements for Labour pernit, temporary livelihood choices, resident status. -> Humane treatment of Refugeos. -> Collective response of International

4) Reforms in International Enginetions, (institutions)

- Representation and democratication of Intel bodies in sync

-Issues of veto power rational use of veto power.

- proportion of votes of 3rd world /developing Countries needs sto be increased in NTO, IMF - to improve more representation.

(North-south divide)

- Stongs and conditions attached along with funds

need to be taken into concern.

= WTO -> Trade related reforms, Global trade Sanctions, patents, etce

@ Issues in International funding. Developed Countries) => Fund to 3rd world +
Rich countries Aid Countries.

WB/IMF for development, peace etc on humaniturian ground - Sovereignify of recippient Country as these aids tagged along with conditions. (Neo-liberal agenda).

- High interest loans. - funds are often used by donor countries as ptools of to maintain the hegemony over recipients. and manipulates its character - Creation of Sphere of influence [Neo-colonialism] (cheque book diplomacy).

- conditions are not in sink (inconsistent) with development of receiptent country.

6 Global Commons! Global commons are the natural shared resources, where there is no ownership of single country. Eg- deepsea, High Sea, Space, Arctic & Antarctica, Cyber space, Environment, etc. beyond 200 NM 2) Issure wirt management of Sharpol resources - Emploration
Dietal Diet Downership claims. Distribution benefits 3) Threats arising out of Global Common -> climate charge, pollution, bitalizersity loss, etc. 1) International body to monitor GC's sand including all stakeholders. 2) Consensus based binoling treaties

goth of the forest state of the informed consents tolorow for 2 nd pour) AF NO INTERPT IS traces build at we taking on from any an exist to the allering with corebtions (Mar Ribered agenda) answering more and - High Interest Loners - funds are often used by doner countries as pteols of to maintain the hegening over near met and manufulates them Creation of splane of inclusion [weatonistism] - replinate one are a marker to the street with the process (cheque book diplomary) araka. Esperinger bereals landon alt are mormas ladale Commons I Land there is no oursealing of simple country. It deepson, till som Space, Notic & Antorotion, Cyber space, Environment, etc. 2) Joseph Contract of 21-roof - escures - Earlieration Marghan Antel 3) that's arrivery out of Global Common - a characte charge, - ots, ral than subdy nothly loss, etc. De published in Asses - 200 introne int plant lover formatal a a) Conserve Land Harding traction